



# ***Council Plan 2025 – 2035***

## ***Quarterly Report 2025 – 2026***

Quarter 3

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## 84- Key Performance Indicators



# Our vision

Together, towards an even better lifestyle.

# Our values

- Effective stewardship of our environment and heritage
- Strong leaders and fair decisions
- Effective communication and cooperation
- A safe community that has a strong community spirit and sense of belonging
- Our heritage — acknowledging our history in creating our future.



The Shire of Harvey acknowledges the Traditional Custodians of the land and their continuing connection to the land, waters and community. We pay our respects to all members of the Aboriginal communities and their cultures; and to Elders both past and present.

# Roles and Responsibilities

Shire of Harvey exists to meet the needs of current and future generations through an integration of environmental stewardship, social advancement and economic prosperity. We will strive to achieve the community vision, outcomes and objectives by delivering, partnering and advocating for facilities, infrastructure and services to meet local needs.

## Deliver

The Shire is responsible for asset management, compliance and service delivery in accordance with Local Government regulations or as endorsed by Council.

### Asset management

The Shire maintains, upgrades and operates various public assets, including:

- Local roads
- Footpaths, trails, cycleways
- Lighting
- Stormwater infrastructure
- Community buildings and public toilets
- Parks and playgrounds
- Sporting reserves
- Streetscapes
- Shire buildings, vehicles and equipment

### Compliance

The Shire ensures compliance with local regulations, policies and by-laws relating to:

- Planning services
- Heritage services
- Universal access and inclusion
- Ranger services
- Waste management
- Environmental health services

### Service Delivery

The Shire delivers a wide range of services to meet community needs, including:

- Community development
- Reconciliation action
- Sport and recreation
- Art and culture
- Library services
- Museum services
- Place activation
- Tourism
- Community engagement
- Customer service
- Volunteer support services
- Child care

# Partner

Council builds strategic partnerships with Australian and State Government agencies, non-governmental organisations, the private sector and others whose work contributes to delivering the community vision and objectives.



## Australian Government

The Australian Government plays a central role in managing national affairs and addressing issues that impact the country, including:

- Indigenous affairs
- Foreign affairs
- Immigration
- Defence
- Welfare programs
- National infrastructure
- Medicare
- Economic regulation
- Education: tertiary
- Environmental protection
- Emergency management



## State Government

The Government of Western Australia addresses state-wide issues and needs, including:

- Police, law and order
- Public housing
- Hospitals
- Public health
- State roads
- Public transport
- Economic development
- Tourism
- Education: primary, secondary and vocational
- Land use planning
- Community services
- Emergency services



## Other partners

Council collaborates with a range of other stakeholders to address community needs:

- Regional Development Commission
- Neighbouring Councils
- Industry and peak bodies
- Local businesses
- Non-government organisations
- Environmental groups
- Community groups
- Cultural groups
- Sporting clubs
- Event organisers
- Funding bodies

# Advocate

The Shire gives voice to the needs and aspirations of the community by advocating for changes in policy and action at relevant levels of government and private industry to bring about the best outcomes for our community.

# The Quarterly Report Explained

The Shire of Harvey’s Council Plan – Quarterly Report provides information on the progress of the Shire in delivering the actions of the Shire of Harvey Council Plan 2025 – 2035 and information about the progress of business units in meeting their Key Performance Indicators (KPIs) highlighted in the Shire of Harvey Service Plans 2025 – 2026.

## **Pillars, Objectives and Actions**

The Council Plan 2025 – 2026 highlights 23 key objectives of the Shire of Harvey. The 23 objectives are grouped into strategic Pillars: People, Planet, Place, Prosperity and Performance. To support the achievement of objectives, the Shire’s Council Plan 2025 – 2035 has an array of actions the Shire seeks to achieve over the first four years of the plan, grouped by Pillar and Objective.

This report contains details about the progress of each of the actions that were budgeted and marked to be commenced in the 2025 – 2026 financial year.

## **Key Performance Indicators**

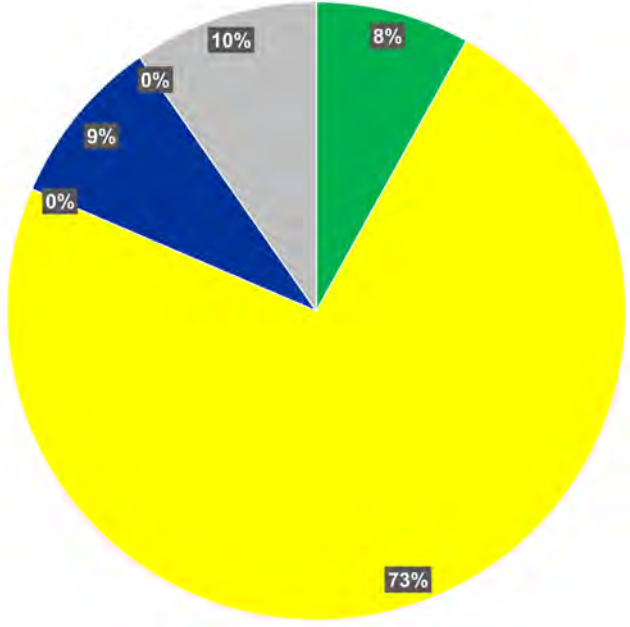
The KPIs within this report are extracted from the Shire of Harvey’s Service Plans 2025 – 2026, figures that are annual in nature may appear blank until substantial data is available.

## **Budget Source**

For accurate budget information please see the most recently published Shire of Harvey Budget available on the Shire of Harvey Website.

# Actions Status Summary

Action status	Description	Number of projects	% of Total
Completed	These projects are completed in full.	10	8%
In Progress	These projects have started and are in progress.	91	73%
Behind Schedule	These projects have fallen behind their projected timeline or suffered a set back that has put them at risk.	0	0%
On Hold	These projects have started but work has stalled or has been put on hold.	11	9%
Future Commencement	These projects are not due to start until a future financial year.	0	0%
Not Commenced	These projects have not yet started but are still expected to start in the current financial year.	12	10%
<b>Total</b>		<b>124</b>	<b>100%</b>



# Pillars, Outcomes and Objectives

To work towards achievement of the community vision and aspirations, the Shire of Harvey engaged the community to shape a set of outcomes and objectives. Supporting strategies and projects are detailed in the Corporate Business Plan, to follow.

## People

**Outcome**

A safe, accessible and connected community where everyone has the opportunity to contribute and belong.

**Objective**

1. Create a community where people feel safe.
2. Facilitate active and healthy communities.
3. Grow participation in arts, culture and creative activities.
4. Support people through all stages of life.
5. Ensure equitable access to local services, facilities and places.
6. Value and celebrate cultural diversity.

## Planet

**Outcome**

A natural environment that is highly valued, protected and enjoyed.

**Objective**

7. Manage and protect natural habitats and ecosystems.
8. Facilitate climate action and responsible use of natural resources.
9. Manage waste sustainably.
10. Enhance natural disaster and emergency management.

## Place

**Outcome**

A liveable, sustainable and well-designed built environment that is accessible to all.

**Objective**

11. Increase access to diverse and affordable housing.
12. Enhance the appearance of public spaces and streetscapes.
13. Protect and preserve places with heritage or cultural significance.
14. Provide vibrant, accessible and well-maintained parks and playgrounds.
15. Ensure Shire facilities, buildings, gardens and grounds are fit for purpose and well maintained.
16. Facilitate safer, connected, well-maintained roads, paths and cycleways.



## Prosperity

### Outcome

A diversified and thriving economy that offers a wide range of business and work opportunities as well as consumer choice.

### Objective

17. Position the Shire as a tourist destination of choice.
18. Grow the network of scenic and adventure trails for walking, cycling, paddling and horse-riding.
19. Facilitate sustainable urban, rural and industrial development, infrastructure and services to support population and economic growth.
20. Create a business-friendly environment to support and attract investment, competition and productivity.

## Performance

### Outcome

A representative leadership that is future thinking, transparent and accountable.

### Objective

21. Continue to deliver proactive and responsible leadership and governance.
22. Continue to deliver customer-centred service, communication and engagement.
23. Build partnerships and work collaboratively to amplify positive outcomes that can be achieved.





# People

## Outcome:

A safe, accessible and connected community where everyone has the opportunity to contribute and belong.





# Objective 1: Create a community where people feel safe

## Principal activities

Services	Service Description
Ranger Services	To provide effective community safety, amenity protection, and compliance services through education, patrols, and enforcement. Ranger Services support the Shire’s objectives by ensuring adherence to local laws and State legislation, particularly in areas such as animal control, parking, firebreak compliance, and public safety. The team plays a vital role in protecting people, property, and the environment.
Information and Communication Technology Management	To provide secure, modern, and resilient information, records and technology systems that support efficient service delivery, ensure legislative compliance, safeguard operational continuity, and enhance community safety. Information Services supports the organisation through the management of Information and Communication Technology (ICT) infrastructure and Enterprise Resource Planning (ERP) systems, information governance (including Freedom of Information (FOI) and Privacy and Responsible Information Sharing (PRIS) compliance), business continuity planning, and public CCTV surveillance for crime prevention.
Community Development	To foster a strong, inclusive and connected community by supporting local groups, facilitating community-led initiatives, and delivering programs that enhance social wellbeing, inclusion, and civic participation. Community Development Services empower residents of all ages and backgrounds to contribute to a vibrant, resilient and thriving Shire.
Civil Construction and Maintenance	To plan, deliver, maintain and upgrade the Shire’s civil infrastructure—roads, footpaths, drainage and transport assets—to ensure safe, connected and accessible movement for all users. The service ensures compliance with engineering standards, alignment with community needs, and supports long-term asset sustainability.



## Council Plan Actions 2025 – 2026

Objective 1 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Collaborate with local WA Police and other key partners to share information, coordinate crime prevention initiatives and advocate for adequate police resources to address local issues.	In Progress	Not Applicable	Maintained regular communication with WA Police and key partner agencies to share relevant local intelligence and collaboratively monitor emerging community safety issues.
Extend the CCTV network in priority public places and community facilities as identified in the Forward Capital Works Plan.	In Progress	25-50%	Binningup Playground and Harvey Skatepark CCTV is ordered and scheduled for installation April 2026.
Complete a Lighting Audit of local streets and public places to identify and prioritise hot spots for improvement.	Not Commenced	0-25%	No Action undertaken at this time - resource levels not available to undertake audit in the short term.
Promote community safety programs, such as Neighbourhood Watch in Shire communications to increase awareness and participation among residents.	In Progress	25-50%	Limited progress has occurred this period due a heavy workload in the sport and recreation portfolio.
Deliver a public education campaign in collaboration with partners to encourage safer and more responsible use of scooters, trail bikes and other off-road vehicles across the Shire.	In Progress	25-50%	Meeting with Australind OIC and Harvey Acting OIC. Rangers undertaken evidence gathering and provided to WA Police. Investigating further signage across the Shire.



## Objective 2: Facilitate healthy and active communities

### Principal activities

Services	Service Description
Community Development	To foster a strong, inclusive and connected community by supporting local groups, facilitating community-led initiatives, and delivering programs that enhance social wellbeing, inclusion, and civic participation. Community Development Services empower residents of all ages and backgrounds to contribute to a vibrant, resilient and thriving Shire.
Public Gardens, Ovals and Streetscapes	To manage and maintain the Shire’s parks, public gardens, streetscapes, and recreation ovals to ensure they are attractive, safe, functional, and sustainable spaces for the enjoyment and wellbeing of the community. This includes environmental stewardship, horticultural care, and the strategic use of water resources to support healthy green spaces.
Recreation and Leisure	To promote active, healthy, and inclusive lifestyles by providing high-quality recreation, leisure, and cultural facilities and programs. The Shire of Harvey delivers these services through the Leschenault Leisure Centre (LLC), the Harvey Recreation and Cultural Centre (HRCC), Dr Peter Topham Memorial Swimming Pool and a network of community sporting grounds and recreation spaces that support lifelong wellbeing and social connection.
Environmental Health	To protect and promote public health and environmental wellbeing in the Shire of Harvey ensuring safe food, water, housing and environmental standards, contributing to a healthy, sustainable and liveable community.
Special Projects	To plan, manage and deliver the Shire of Harvey’s major construction projects in a manner that is strategic, transparent, and financially responsible. The Special Projects service ensures that complex infrastructure projects are delivered on time, within budget and to the highest standards of quality, safety and community value, in alignment with the Council Plan and community expectations.
Civil Construction and Maintenance	To plan, deliver, maintain and upgrade the Shire’s civil infrastructure—roads, footpaths, drainage and transport assets—to ensure safe, connected and accessible movement for all users. The service ensures compliance with engineering standards, alignment with community needs, and supports long-term asset sustainability.



## Council Plan Actions 2025 – 2026

Objective 2 Actions	Progress Status	% Complete	Quarterly Comment - Q3
<p>Develop a Public Health Plan to meet requirements under the Public Health Act 2016 and to improve community wellbeing. The plan is to focus on the specific needs of each area—like mental health, active lifestyles, and access to services.</p>	In Progress	75-100%	<p>The Shire’s draft Public Health Plan is expected to be advertised for public consultation in late April 2026, with final draft to be presented to Council at June 2026 OCM.</p>
<p>Conduct a review of Shire of Harvey Local Laws to ensure laws remain relevant and aligned with community needs and legislative standards.</p>	In Progress	0-25%	<p>The review of the Shire’s local laws is progressing in accordance with the legislative reform timeframe, with work currently underway to prepare updated local laws for Council consideration.</p> <p>The public consultation period has been completed, closing on 23 March. Following this, the project has progressed into the drafting stage, with consideration of feedback and alignment to current legislative requirements.</p> <p>Draft Local Laws are on track to be presented to Council by the June 2026 Ordinary Council Meeting, ensuring compliance with the required repeal and replacement timeframe of 6 December 2026.</p>

Objective 2 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Investigate the best utilisation of sporting and aquatic facilities throughout the Shire.	In Progress	0-25%	<p>LLC has progressed initiatives aligned with optimising the utilisation of sporting and aquatic facilities. A seasonal court booking process has been introduced to strengthen governance, improve allocation transparency, maximise court utilisation across sporting seasons, and ensure equitable access for all user groups, with priority afforded to affiliated clubs.</p> <p>To enhance competitiveness within the local health and fitness market, LLC implemented a revised group fitness timetable and streamlined membership offerings, including the removal of joining fees in accordance with Council direction to reduce barriers to entry.</p> <p>Membership levels remained stable during the quarter; however, they are 27% lower compared to the same period last year. While group fitness attendance has been maintained, gym attendance declined by 40%, suggesting a shift in participation trends.</p> <p>The Swim School delivered a strong performance, achieving 930 enrolments (95.8% occupancy), representing its most successful quarter since pre-COVID. DPTMSP (Harvey Pool) recorded 7,480 attendances this quarter, averaging 91 visits per day. The facility supported eight school swimming carnivals during Term 1. The season is scheduled to close on 29 March 2026.</p> <p>The HRCC continued to provide a diverse range of sporting and recreation services and options during the third quarter. These included the 24/7 gym, yoga, seniors’ fitness classes, gymnastics classes, Kindy gym, squash, karate, volleyball and a variety of casual hire sporting activities. The Harvey Basketball Association conducted a successful season of juniors and Seniors. The WA College of Agriculture conducted its annual sports carnival with teams from Narrogin, Cunderdin, Morowa and Harvey colleges participating.</p>

Objective 2 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Complete Leschenault Leisure Centre court expansion.	In Progress	0-25%	Play On WA funding agreement finalised and awaiting Minister sign-off. Meanwhile, Officers have met with the architectural consultants, discussed scope reductions as a result of the reduced budget and are awaiting a project program. Re-engagement with key community stakeholders has commenced.
Investigate a joint recreation membership across Shire facilities.	In Progress	0-25%	Investigating a joint recreation membership across Shire facilities has highlighted the challenges in determining a suitable price point due to the current disparity between facility offerings and fee structures. Recommendations for 2026/27 membership pricing will aim to better align fees and charges for comparable services across HRCC and LLC. As the discrepancy in pricing is historical in nature and recognizing there are both similarities and unique features at each venue, achieving full alignment is expected to take several years to ensure that ratepayers are not impacted by significant fee increases.  The implementation of new leisure management software will be a key enabler in effectively managing a multi-facility membership and supporting a seamless experience for members across Shire facilities.
Upgrade Arthur Marshall Grandstand at Harvey Recreation Ground.	On Hold		The project is on-hold subject to allocating additional funding in future.
Upgrade Harvey Football Club changeroom.	In Progress	0-25%	Construction has commenced on site. Schedule for completion May 2026.
Complete Leschenault Recreation Park design for Ovals 7 and 8.	On Hold	0-25%	This project is on-hold pending the completion of Construction documentation for the LLC Court expansion to enable integration of design between the two stages.
Complete Leschenault Recreation Park lighting upgrade on Oval 1.	In Progress	0-25%	Works are in progress and the project is scheduled to be completed this financial year.
Upgrade Binningup Water Sports Facility.	Completed	Not Applicable	Project Completed.

Objective 2 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Complete Harvey Golf Club extension.	Completed	Not Applicable	Project Completed.
Upgrade the Old Coast Road-Collie River Bridge fishing platform.	In Progress	25-50%	Procurement plan completed. Tender docs in progress. Awaiting section 10 Development approval completed





## Objective 3: Grow participation in arts, culture and creative activities

### Principal activities

Services	Service Description
Community Development	To foster a strong, inclusive and connected community by supporting local groups, facilitating community-led initiatives, and delivering programs that enhance social wellbeing, inclusion, and civic participation. Community Development Services empower residents of all ages and backgrounds to contribute to a vibrant, resilient and thriving Shire.
Libraries	To provide inclusive, welcoming and connected spaces that support lifelong learning, literacy, digital access, cultural enrichment and community wellbeing. Library Services in the Shire of Harvey deliver free access to information, reading materials, digital resources, and educational programs that enhance the quality of life for residents of all ages.
Special Projects	To plan, manage and deliver the Shire of Harvey’s major construction projects in a manner that is strategic, transparent, and financially responsible. The Special Projects service ensures that complex infrastructure projects are delivered on time, within budget and to the highest standards of quality, safety and community value, in alignment with the Council Plan and community expectations.
Environmental Health	To protect and promote public health and environmental wellbeing in the Shire of Harvey ensuring safe food, water, housing and environmental standards, contributing to a healthy, sustainable and liveable community.
Recreation and Leisure	To promote active, healthy, and inclusive lifestyles by providing high-quality recreation, leisure, and cultural facilities and programs. The Shire of Harvey delivers these services through the Leschenault Leisure Centre (LLC), the Harvey Recreation and Cultural Centre (HRCC), Dr Peter Topham Memorial Swimming Pool and a network of community sporting grounds and recreation spaces that support lifelong wellbeing and social connection.



## Council Plan Actions 2025 – 2026

Objective 3 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Construct Harvey Library and community area in the Harvey Community Precinct.	In Progress	0-25%	Design documentation process continues. Temporary library relocation to be sorted out before expected commencement Aug/Sept. 2026.
Work with the State Library of WA and local communities to investigate the expansion of library services in Yarloop and Brunswick.		50-75%	Yarloop Library expansion plans, including relocation to another site, are on hold until December 2027. The Brunswick book nook continues to provide valued access to books for the Brunswick community.
Implement the Mural Art Project and Public Art Trail.	Completed	75-100%	The art trail has been completed with signage and the website updated. Two artists, Andrew Frazer and Jacob Butler have been selected for the Yarloop Mural project. Both will be engaged to develop concept designs for ELT review.
Collaborate with community organisations to host skills development workshops aimed at enhancing opportunities for local artists.	Not Commenced	50-75%	A workshop on displaying artwork was delivered this quarter. Although attendance was low, with three participants, feedback was very positive, and all participants subsequently entered the art prize, indicating strong value and impact.
Support community-led events.	In Progress	0-25%	The Environmental Health Services team continues to provide guidance and support for community-run events and assessment event permit applications. The the team is actively working to refine and simplify the permits and approvals process to ensure smoother, more efficient event management of food truck operations, sausage sizzles and larger community activities, such as ANZAC Day.

Objective 3 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Continue to deliver a program of quality, diverse performances and workshops at venues within the Shire.	In Progress	0-25%	A successful third quarter of HRCC Cultural activities included 4 x performances and 1 x creative development residency (She is Strong) that will lead to a performance later in 2026. Three of the performances (Ben Lee at Stirling Cottage, Casey Donovan at the Harvey Dam Amphitheatre and Josh Pyke at HRCC) were sold out shows.







## Objective 4: Support people through all stages of life

### Principal activities

Services	Service Description
Community Development	To foster a strong, inclusive and connected community by supporting local groups, facilitating community-led initiatives, and delivering programs that enhance social wellbeing, inclusion, and civic participation. Community Development Services empower residents of all ages and backgrounds to contribute to a vibrant, resilient and thriving Shire.
Child Care	To provide accessible, high-quality, and inclusive child care services that support the development, safety, and wellbeing of children in the Shire of Harvey. Delivered through the Leschenault Leisure Centre (LLC) and Harvey Recreation and Cultural Centre (HRCC), the service supports families and caregivers by offering reliable early childhood engagement, after school care, and enriching school holiday programs that align with community needs and regulatory standards.
Recreation and Leisure	To promote active, healthy, and inclusive lifestyles by providing high-quality recreation, leisure, and cultural facilities and programs. The Shire of Harvey delivers these services through the Leschenault Leisure Centre (LLC), the Harvey Recreation and Cultural Centre (HRCC), Dr Peter Topham Memorial Swimming Pool and a network of community sporting grounds and recreation spaces that support lifelong wellbeing and social connection.



## Council Plan Actions 2025 – 2026

Objective 4 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Undertake an annual youth survey.	Completed	75-100%	Survey was completed in December. The results have been shared with the Community Development Team to help inform youth projects for 2026/2027. The results have also been shared with The Shire's Executive Advisor to help inform youth activities for the proposed Ridley Foreshore Cafe precinct.
Investigate options for youth hubs across the Shire.	In Progress	50-75%	Investigation has begun.
Work with local young people to deliver an annual Youth Festival.	Completed	75-100%	No action required this quarter
Advocate for service providers to deliver more life skills workshops for young people.	In Progress	50-75%	Shire officers are working with Harvey PS and Harvey SHS to deliver a respectful relationships workshop and seminar in the next financial year.
Provide annual youth scholarships for the Leeuwin Sail Training Ship in conjunction with service clubs.	In Progress	0-25%	No action required this quarter.  The first Leeuwin STS Advisory Group meeting since it was returned to the water is scheduled for April 22 (Q4). The Advisory Group will make a decision on promoting and opening applications.

Objective 4 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Collaborate with service providers to expand the after-school care and school holiday programs for young people and families across the Shire.	In Progress	50-75%	<p>The Shire continues to support Lot 208 and the Brunswick Community Resource Centre (CRC) in hosting after-school programs, providing safe and engaging spaces for young people to connect and develop skills.</p> <p>Leschenault Leisure Centre School Holiday Program operated at 95% occupancy in January, with 116 individual children in attendance, indicating strong demand. A business case for after-school care is in development, supported by a community needs analysis survey closing 11 May 2026.</p> <p>The HRCC After School Care and Holiday Program continues to be heavily booked, as community need for these services increase. A meeting with the 3 x local childcare providers (Annie’s Angels, Harvey Community Play and Learning Centre, HRCC OSHC) took place to discuss current needs of childcare in the area and possible resource sharing. Further meetings are scheduled.</p>
Deliver an annual youth traineeship program.	Completed	75-100%	<p>The Youth Trainee, Lily Anzillino, completed a successful traineeship program. Whilst completing her traineeship Lily successfully interviewed for a role as an international liaison officer with Moka City in Japan. Still waiting for her work visa, she aims to start in April with a 12-month contract. The role provides subsidised housing and support from the Moka Council.</p> <p>The Shire is currently recruiting a new trainee for 2026-2027. It has been recommended that this role should align time-wise with the school year to better provide for opportunities for year 12 students taking a gap year or who are looking for traineeship employment once completing high school. Aligning with the school year also means the Youth Trainee gets a holistic experience of planning outreach and school holiday events from the start of the year which helps with skill building and networking.</p>

Objective 4 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Partner with seniors’ groups across the Shire to establish an annual seniors and aged care expo to promote greater awareness of local services, facilities and care options.	Completed	75-100%	<p>The Shire of Harvey is collaborating with Harvey Connect to deliver a fortnightly “Forget-Me-Not” Memory Cafe, for people living with memory loss and their carers. Underpinned by Dementia Australia best practice, the Cafe provides a safe, low sensory social space for people living with memory loss. Activities include the sharing of stories, making “memory books” and tactile activities such as colouring in and petting sensory toys.</p> <p>A second Forget-Me-Not Cafe will be trialled at the Australind Library, commencing 9 April.</p> <p>A Community Development Officer is working with LLC Marketing to develop a brochure that outlines the fitness and recreation options for over 55’s in the community. To be delivered in April 2026.</p> <p>A Community Development Officer and a Library Officer represented the Shire at the Harvey the Harvey Community Resource Centre’s Wellness Expo on 31 March 2026. Officers promoted the Shire’s Seniors fitness programs as well as social programs that include the Memory Cafes and Library activities.</p>
Advocate for improved access to health and safety programs for seniors, covering topics like cyber security and the safe use of gophers.	In Progress	50-75%	<p>Due to its positive outcomes, the Memory Café in Harvey has now transitioned into a permanent program. It will be facilitated by a Harvey Connect volunteer with ongoing support from the Shire. Planning has also progressed for a duplicate pilot program, which will commence next quarter at the Australind Library.</p>



## Objective 5: Ensure equitable access to local services, facilities and places

### Principal activities

Services	Service Description
Community Development	To foster a strong, inclusive and connected community by supporting local groups, facilitating community-led initiatives, and delivering programs that enhance social wellbeing, inclusion, and civic participation. Community Development Services empower residents of all ages and backgrounds to contribute to a vibrant, resilient and thriving Shire.
Special Projects	To plan, manage and deliver the Shire of Harvey’s major construction projects in a manner that is strategic, transparent, and financially responsible. The Special Projects service ensures that complex infrastructure projects are delivered on time, within budget and to the highest standards of quality, safety and community value, in alignment with the Council Plan and community expectations.
Civil Construction and Maintenance	To plan, deliver, maintain and upgrade the Shire’s civil infrastructure—roads, footpaths, drainage and transport assets—to ensure safe, connected and accessible movement for all users. The service ensures compliance with engineering standards, alignment with community needs, and supports long-term asset sustainability.



## Council Plan Actions 2025 – 2026

Objective 5 Actions	Progress Status	% Complete	Quarterly Comment - Q3
<p>Administer the Shire's Disability Access and Inclusion Advisory Group, to assist with the review and update of the Even Better Together: Access and Inclusion Plan 2021-2026.</p>	In Progress	0-25%	<p>Council has approved a two-year plan to upgrade and maintain 23 ACROD Parking Bays and install 11 new ones across the Shire over the next two financial years. The Access &amp; Inclusion Advisory Group continues to seek committed community members with lived experience of disability to attend 4 meetings annually. The Advisory Group now has members representing Disability Employment services (Alliance Training), Disability Advocacy (Advocacy WA and it's D-Connect program) and MICAH which supports young people with autism. The next Advisory Group meeting will be held 13 April 2026.</p>
<p>Install a Changing Places Facility and fully accessible toilets at Meriden Park.</p>	In Progress	50-75%	<p>Project almost complete; with final finishes and testing/ commissioning to be completed. Needs Changing Places assessor to sign off prior to completion and handover.</p>



## Objective 6: Value and celebrate cultural diversity

### Principal activities

Services	Service Description
Community Development	To foster a strong, inclusive and connected community by supporting local groups, facilitating community-led initiatives, and delivering programs that enhance social wellbeing, inclusion, and civic participation. Community Development Services empower residents of all ages and backgrounds to contribute to a vibrant, resilient and thriving Shire.





## Council Plan Actions 2025 – 2026

Objective 6 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Establish a Reconciliation Action Plan Reference Group.	On Hold	0-25%	The Reconciliation Action Plan Working Group (RAPWG) has been advertised but at this stage there has been limited interest in participation. The RAPWG is currently on pause pending Council's endorsement of the RAP at the May OCM.
Deliver initiatives that meet the aims and outcomes of the Bunbury-Geographe Reconciliation Action Plan.	In Progress	50-75%	Shire officers delivered two cultural awareness sessions for staff. Both sessions were well received.
Develop a local Reconciliation Action Plan in partnership with the local Noongar community.	In Progress	50-75%	Shire officers have submitted the draft Reconciliation Action Plan to both Council and Reconciliation Australia and are currently awaiting feedback from Reconciliation Australia. The final RAP will then be presented to Council for endorsement.
Support the region's diverse cultural heritage through inclusive events, community partnerships, and initiatives that promote understanding and participation across all backgrounds.	In Progress	0-25%	Shire officers are working with Brunswick residents on a series of events to celebrate the Brunswick Hall turning 90.





# Planet

## Outcome:

A natural environment that is highly valued, protected and enjoyed





## Objective 7: Manage and protect natural habitats and ecosystems

### Principal activities

Services	Service Description
Environmental Health	To protect and promote public health and environmental wellbeing in the Shire of Harvey ensuring safe food, water, housing and environmental standards, contributing to a healthy, sustainable and liveable community.
Public Gardens, Ovals and Streetscapes	To manage and maintain the Shire’s parks, public gardens, streetscapes, and recreation ovals to ensure they are attractive, safe, functional, and sustainable spaces for the enjoyment and wellbeing of the community. This includes environmental stewardship, horticultural care, and the strategic use of water resources to support healthy green spaces.
Environmental Protection	To protect and enhance the Shire’s natural environment through sustainable land use, conservation programs, biodiversity initiatives, emissions reduction, and environmental partnerships. This service ensures ecological resilience, promotes climate responsibility, and contributes to regional sustainability efforts while fostering a healthy, biodiverse, and liveable community.
Ranger Services	To provide effective community safety, amenity protection, and compliance services through education, patrols, and enforcement. Ranger Services support the Shire’s objectives by ensuring adherence to local laws and State legislation, particularly in areas such as animal control, parking, firebreak compliance, and public safety. The team plays a vital role in protecting people, property, and the environment.



## Council Plan Actions 2025 – 2026

Objective 7 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Advocate for the State Government to create and implement state forest and national park management plans, with clear roles and responsibilities for all key partners.	Completed	75-100%	State forest and national park management plans are discussed mostly in the Kalgulup Regional Park Committee and Operations Meetings, the Leschenault Estuary Connect (LEC) committee meetings and the Peel-Harvey Regional Officer Meetings as key partners sit on these committees. Currently, the priority is the finalisation of land tenure and management of Kalgulup Regional Park Reserves, which is progressing.
Work with Department of Biodiversity, Conservation and Attractions and adjoining coastal Shires to create a Beach Management Plan, with clear roles and responsibilities.	In Progress	0-25%	Discussions ongoing between Shire Officers and the Peron Naturaliste Partnership (PNP), Department of Biodiversity, Conservation and Attractions (DBCA), Department of Transport (DOT) and Department of Planning, Lands and Heritage (DPLH) on coastal erosion hotspots and setback scenarios for the Beach Management Plan (BMP).
Partner with Department of Water and Environmental Regulation, Shire of Dardanup and City of Bunbury to identify and implement priority projects in the Collie River and Leschenault Estuary Coastal Hazards Risk Map Adaptation Plan.	In Progress	0-25%	Discussions by Shire Officers ongoing through Peron Naturaliste Partnership (PNP) Committee meetings, with Department of Water and Environmental Regulation, Shire of Dardanup and City of Bunbury in relation to Collie River projects and Leschenault Estuary Coastal Hazards Risk Map Adaptation Plan.
Investigate opportunities to provide concessional rates when landowners formalise the protection of biodiversity assets and implement formal management regimes.	In Progress	0-25%	Discussions ongoing with other Local Governments in the South West region and on approaches on possible concessional rates and implementation of formal management regimes.

Objective 7 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Partner with community and schools to undertake annual revegetation projects to increase native vegetation coverage in degraded areas, such as Myalup Dunes.	In Progress	Not Applicable	Revegetation beginning in winter, with seedlings from Shire of Harvey provenance seed bank being grown at Hamel Nursery. Formalising locations and community groups where planting will occur in 2026. Grant application for Binningup Coast care and Environment group for dune rehabilitation being finalised and a partnership project with the Leschenault Catchment Council for Rosamel Swamp being considered.
Collaborate with service providers, such as local nurseries, to promote native plant guidelines to assist landowners with revegetation activities.	In Progress	50-75%	Native plant guide has been made available in libraries and via Shire Officers on request. Landholder enquiries being received and assistance provided by Shire Officers on an ongoing basis. Workshop flyers for sustainable agricultural events from the Peel Harvey Catchment and Leschenault Catchment forwarded to landholders through community contacts.
Continue mosquito treatments in coastal areas.	In Progress	Not Applicable	<p>In conjunction with Department of Health and the CLAG members Dardanup and Bunbury the Shire of Harvey has conducted 5 aerial treatments of the Leschenault Catchment area and know breeding sites along the Collie River. Weekly surveillance of existing breeding and new breeding larvae sites with handheld treatments is on-going until the end of the season. Trapping of adult mosquitoes is carried out bi-monthly as part of the Department of Health South-West Disease Surveillance which has shown the numbers of adults mosquitoes has reduced significantly from last quarter due to successful treatment of larvae, seasonable weather trends and low tides and low rainfall. The The trapping has resulted in 1 Ross River virus confirmation this quarter. Previous numbers of notifiable diseases have halved from 24 cases reported in 24/25 season to 14 reported cases in 25/26 season. With weather conditions cooling the mosquito season is nearly finished, being the end of April.</p> <p>A recent meeting of CLAG members and Department of Health was held 26 March 2026 summarising the season and discussions on the future season.</p>

Objective 7 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Review and update community education resources to raise awareness and adoption of responsible environmental behaviours	In Progress	50-75%	Blowfish education campaign completed with related signage installed. Coincided with a similar Department of Primary Industry and Regional Development campaign with banners installed in Shire Reserves adjacent Estuary foreshore.
Collaborate with, government bodies and landowners to explore strategies for reducing illegal camping.	In Progress	50-75%	Rangers are actively working in partnership with WA Police to address the issue of illegal camping. Partnering with DBCA recently. Further meeting an onsite support to address illegal camping. Community Development information sheet produced.
Conduct ongoing Mosquito education for residents	In Progress	50-75%	The on-going educational stalls was discussed with other CLAG members at the recent CLAG meeting to allocate some of the budget to training and education, and fight the bite campaign material. It was discussed that a technical person from each CLAG undergoes Drone training to better serve the community to enable larvae treatments in difficult areas. Photos of training will aid the campaign of the Mosquito Management Plan. Health is also looking to increase awareness for community groups to obtain mosquito repellent dispensers for next season free of charge.



# Objective 8: Facilitate climate action and responsible use of natural resources

## Principal activities

Services	Service Description
Environmental Health	To protect and promote public health and environmental wellbeing in the Shire of Harvey ensuring safe food, water, housing and environmental standards, contributing to a healthy, sustainable and liveable community.
Environmental Protection	To protect and enhance the Shire’s natural environment through sustainable land use, conservation programs, biodiversity initiatives, emissions reduction, and environmental partnerships. This service ensures ecological resilience, promotes climate responsibility, and contributes to regional sustainability efforts while fostering a healthy, biodiverse, and liveable community.
Public Gardens, Ovals and Streetscapes	To manage and maintain the Shire’s parks, public gardens, streetscapes, and recreation ovals to ensure they are attractive, safe, functional, and sustainable spaces for the enjoyment and wellbeing of the community. This includes environmental stewardship, horticultural care, and the strategic use of water resources to support healthy green spaces.
Climate Action	To lead and coordinate the Shire’s approach to environmental sustainability and climate resilience through planning, education, partnerships and operational improvement. This service fosters long-term environmental stewardship, economic sustainability and community wellbeing by reducing emissions, promoting energy and water efficiency, and embedding sustainable practices across the organisation and broader community.



## Council Plan Actions 2025 – 2026

Objective 8 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Develop an Alternative Energy Sources Strategy to increase use of alternative energy sources across Shire assets, facilities and public places.	In Progress	25-50%	Tender documentation developed.
Support school programs to help local schools achieve net-zero emissions through education and practical initiatives.	In Progress	Not Applicable	The Shire continues to support school-based initiatives through education and practical application. In Q3, energy efficiency home audit kits were loaned to both the broader community and local schools, including Treendale Primary School, where they were incorporated into Science curriculum activities. These initiatives provide students with direct exposure to energy use, efficiency principles, and practical assessment methods, reinforcing behavioural change and supporting longer-term sustainability outcomes.
Implement the Waterwise Council Action Plan.	In Progress	50-75%	The Shire is progressing implementation of its Waterwise Action Plan, with comprehensive audits and optimisation of irrigation systems underway. These works aim to enhance system efficiency, minimise water consumption, and ensure compliance with long-term allocation limits. This approach supports sustainable asset management and future water security across Shire operations.
Continue to promote community education resources for the awareness and adoption of sustainable practices, including practices related to energy, water and waste.	In Progress	50-75%	Limited promotion in Q3.



# Objective 9: Manage waste sustainably

## Principal activities

Services	Service Description
Environmental Protection	To protect and enhance the Shire’s natural environment through sustainable land use, conservation programs, biodiversity initiatives, emissions reduction, and environmental partnerships. This service ensures ecological resilience, promotes climate responsibility, and contributes to regional sustainability efforts while fostering a healthy, biodiverse, and liveable community.
Waste Management and Sanitation	To deliver sustainable and efficient waste management services through a hybrid delivery model across multiple locations, supporting environmental outcomes, community expectations, and regulatory compliance. The service integrates kerbside collection, transfer station operations, public place waste services, and regional waste processing via the Bunbury-Harvey Regional Council (BHRC), ensuring responsible management of household, organic, and recyclable waste streams.
Ranger Services	To provide effective community safety, amenity protection, and compliance services through education, patrols, and enforcement. Ranger Services support the Shire’s objectives by ensuring adherence to local laws and State legislation, particularly in areas such as animal control, parking, firebreak compliance, and public safety. The team plays a vital role in protecting people, property, and the environment.
Public Gardens, Ovals and Streetscapes	To manage and maintain the Shire’s parks, public gardens, streetscapes, and recreation ovals to ensure they are attractive, safe, functional, and sustainable spaces for the enjoyment and wellbeing of the community. This includes environmental stewardship, horticultural care, and the strategic use of water resources to support healthy green spaces.



# Council Plan Actions 2025 – 2026

Objective 9 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Implement the Richardson Road landfill site Closure Plan and subsequent conversion to a waste transfer station.	In Progress	50-75%	Construct of shed to commence.
Investigate and implement improvements at Harvey Liquid Waste Facility.	In Progress	50-75%	<p>Septage maintenance works were undertaken, involving the removal of accumulated solids from the septage trenches. These solids were transferred to the adjacent drying pits, where they were allowed to dry prior to removal. Once sufficiently dried, the solids were transported offsite for disposal at the Dardanup Landfill. A total of 472 tonnes of dried solids were removed. This total includes material that had accumulated over previous years.</p> <p>As part of the works, the drying pits were upgraded to improve access and facilitate future solids removal. The upgrades now allow dried solids to be removed using standard loaders and trucks. This improvement eliminates the need for specialised long-reach excavators, resulting in safer operations and reduced future costs.</p> <p>This quarter there has been 54 dump loads slightly lower as the site was closed for a short period of the works. A n email notification has been issued to other septic removal companies advising the site is open for business.</p> <p>A review is under way to re-induct all septage contractors and induct all new contractors to the site. The WHS process is also under review.</p>
Partner with the City of Bunbury to consider the future role, purpose and strategic direction of Bunbury-Harvey Regional Council.	In Progress	50-75%	Ongoing.

Objective 9 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Partner with the Department of Health and Water Corporation to develop a Trade Waste Management Policy - outlining guidelines and regulations for managing wastewater from commercial and industrial activities.	In Progress	0-25%	<p>The Department of Water and Environmental Regulation (DWER) has indicated that it intends to commence its involvement in the Light Industry Program in February, allocating two officers each week to support the Shire’s Environmental Health team in conducting light-industry audits.</p> <p>This additional resourcing did not occur from DWER due to conflicting tasks.</p> <p>The Health team are activity sourcing a potential DWER officer to spear head the Light Industry programme with education and monitoring to ensure compliance to prevent unauthorised discharge.</p>





# Objective 10: Enhance natural disaster and emergency management

## Principal activities

**Services**

**Service Description**

Emergency Preparedness, Response and Recovery	To protect the community and environment of the Shire of Harvey by providing coordinated, efficient, and compliant emergency management services across prevention, preparedness, response, and recovery. This includes the administration of the Bush Fires Act 1954, oversight of bushfire brigades and facilities, facilitation of emergency committees, and delivery of local recovery planning in partnership with key stakeholders.
Civil Construction and Maintenance	To plan, deliver, maintain and upgrade the Shire’s civil infrastructure—roads, footpaths, drainage and transport assets—to ensure safe, connected and accessible movement for all users. The service ensures compliance with engineering standards, alignment with community needs, and supports long-term asset sustainability.





## Council Plan Actions 2025 – 2026

Objective 10 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Investigate the further upgrade of Brunswick Recreation Centre to enable operation as an emergency evacuation centre.	In Progress	0-25%	Still waiting on feedback from Department of Communities.
Redevelop the Leschenault Volunteer Fire Brigade building.	In Progress	25-50%	Earthwork commenced.
Complete a comprehensive review of the existing stormwater drainage network to identify and prioritise cleaning, maintenance and upgrade requirements.	Not Commenced	0-25%	Resource levels not suitable to undertake this task at this time.
Promote resources to support and encourage households and businesses to create localised emergency plans.	In Progress	25-50%	VMB in high risk areas. Social media posts.
Partner with key stakeholders to develop education and awareness initiatives on emergency procedures for vulnerable people.	In Progress	25-50%	No further progress since Q2.



# Place

## Outcome:

A liveable, sustainable and well-designed built environment that is accessible to all.





## Objective 11: Increase access to diverse and affordable housing

### Principal activities

Services	Service Description
Executive Services	Enable transparent, accountable, and lawful decision-making by Council through the effective coordination, conduct and documentation of Council and Committee meetings.
Marketing, Advocacy and Communication	To connect the Shire with its community and stakeholders by delivering clear, transparent, and strategic communications that foster trust, encourage participation, and advocate for local priorities.
Planning Services	To provide robust, transparent, and coordinated land use planning services that support sustainable growth, heritage protection, and strategic development outcomes in accordance with the Local Planning Scheme and State Planning Framework. Planning Services enables orderly development, environmental stewardship, and liveable communities through effective statutory, strategic, and compliance functions.



## Council Plan Actions 2025 – 2026

Objective 11 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Advocate for increased funding and support from State and Federal governments for affordable and social housing initiatives within the Shire.	In Progress	0-25%	When opportunities arise, relevant officers continue to stress the importance of affordable and social housing through formal and informal advocacy efforts to State or Federal government.
Advocate for State and Federal Government managed-land that is vacant or unallocated to be repurposed and developed for aged care, community housing and affordable housing.	In Progress	0-25%	<p>The Shire has had ongoing discussions with Department of Planning, Lands and Heritage (DPLH) regarding development of 9 Hestor Street for affordable housing.</p> <p>The Shire is initiating a Scheme amendment to rezone this land for residential development, and this is being supported by DPLH.</p> <p>The Shire has also been in discussions with Department of Communities and DPLH regarding land tenure at the Brunswick Cottages site.</p>
Identify Shire-managed land that could be made available for diverse and affordable housing developments, potentially through long-term leases to community housing providers.	In Progress	25-50%	Shire Officers are proactively identifying and progressing land use opportunities across the Shire of Harvey, working collaboratively with external agencies, specialist planning consultants and internal stakeholders. Concept development plans for priority sites will be prepared and presented to Council for consideration, ensuring a clear pathway for informed decision-making. Projects that demonstrate strong feasibility will advance to a Scheme Amendment process in line with the Western Australian planning framework. Alongside this work, the Shire is also moving toward updating its Land Optimisation Strategy and establishing a Developer Contribution Program, strengthening its long-term approach to coordinated, sustainable development.



## Objective 12: Enhance the appearance of public spaces and streetscapes

### Principal activities

Services	Service Description
Public Gardens, Ovals and Streetscapes	To manage and maintain the Shire’s parks, public gardens, streetscapes, and recreation ovals to ensure they are attractive, safe, functional, and sustainable spaces for the enjoyment and wellbeing of the community. This includes environmental stewardship, horticultural care, and the strategic use of water resources to support healthy green spaces.



## Council Plan Actions 2025 – 2026

Routine services continue to be delivered to enhance the appearance of public spaces, with key projects scheduled for the 2026 – 2027 financial year.







## Objective 13: Protect and preserve places with heritage or cultural significance

### Principal activities

Services	Service Description
Planning Services	To provide robust, transparent, and coordinated land use planning services that support sustainable growth, heritage protection, and strategic development outcomes in accordance with the Local Planning Scheme and State Planning Framework. Planning Services enables orderly development, environmental stewardship, and liveable communities through effective statutory, strategic, and compliance functions.
Special Projects	To plan, manage and deliver the Shire of Harvey’s major construction projects in a manner that is strategic, transparent, and financially responsible. The Special Projects service ensures that complex infrastructure projects are delivered on time, within budget and to the highest standards of quality, safety and community value, in alignment with the Council Plan and community expectations.
Economic Development	To promote sustainable economic growth in the Shire of Harvey by supporting investment attraction, business development, workforce readiness, innovation, and strategic partnerships. The service seeks to diversify the economic base and create long-term employment and prosperity for the community.
Tourism	To support the growth of a vibrant, sustainable, and inclusive visitor economy by enhancing the Harvey Region’s tourism offering, increasing destination awareness, and supporting local operators. The Shire’s Destination Harvey Region Team plays a key role in marketing, experience development, event support, and industry capacity building—positioning Harvey as a key destination for eco-tourism, agritourism, cultural tourism, and adventure.



## Council Plan Actions 2025 – 2026

Objective 13 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Finalise Yarloop Workshop redevelopment.	In Progress	75-100%	Minor building remedial works to commence late April 2026.
Develop new historical trails with interpretive signage to promote significant local history and heritage.	Completed	75-100%	<p>Implementation of the Brunswick Heritage Trail continues. The Trail has been divided into two trails: CBD and Drive Trails. They are expected to be launched next quarter.</p> <p>Renewed May Gibbs signage was installed within Stirling Cottage Gardens after the Shire finally received copyright approval for image use from Merchantwise.</p> <p>New blog post for the project on the Harvey Region visit and corporate websites. Meeting held on site with the Knight family to review the installation.</p>



# Objective 14: Provide vibrant, accessible and well-maintained parks and playgrounds

## Principal activities

Services	Service Description
Public Gardens, Ovals and Streetscapes	To manage and maintain the Shire’s parks, public gardens, streetscapes, and recreation ovals to ensure they are attractive, safe, functional, and sustainable spaces for the enjoyment and wellbeing of the community. This includes environmental stewardship, horticultural care, and the strategic use of water resources to support healthy green spaces.
Community Development	To foster a strong, inclusive and connected community by supporting local groups, facilitating community-led initiatives, and delivering programs that enhance social wellbeing, inclusion, and civic participation. Community Development Services empower residents of all ages and backgrounds to contribute to a vibrant, resilient and thriving Shire.



## Council Plan Actions 2025 – 2026

Objective 14 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Deliver the Harvey Accessible Playground at Meriden Park.	In Progress		<p>Carpark Design is still underway. Engineering have advised that the project will need to seek additional funding and timeframe for construction will be extended out due to inability to construct over the winter period due to clay soils. The timeframe for completion of design will push out construction window.</p> <p>Shire has advised DPIRB of the delay and have amended the timeline for the funding to reflect the above requirements</p> <p>Parks services will develop the tender for the playground with the intent to have it ready for delivery based on the new timelines.</p>
Redevelop Binningup Skate Park.	In Progress	0-25%	Tender for the construction of the Binningup Skatepark will be developed March/April 2026.
Investigate a new skate park and pump track in Brunswick Junction.	In Progress	Not Applicable	Limited discussions have taken place with the community with discussions with the town team and community members about the Brunswick river walk having taken place. The sentiment among the group was that a pump track would be a higher priority than a skatepark.
Upgrade One Tree Park in Yarloop.	Not Commenced	0-25%	<p>Council to consider the officers recommendation in March 2026.</p> <p>Contract to be developed March 2026 with successful contractor.</p> <p>Work anticipated to start thereafter.</p>

Objective 14 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Replace Virgo Brace playground in Australind.	Not Commenced	0-25%	<p>Council to consider the officers recommendation in March 2026.</p> <p>Contract to be developed March 2026 with successful contractor.</p> <p>Work anticipated to start thereafter.</p>
Investigate the installation of a fish cleaning station at Ridley Place.	Not Commenced	0-25%	<p>Presented for mid-year review.</p> <p>Council decision March 2026.</p>





## Objective 15: Ensure Shire facilities, buildings, gardens and grounds are fit for purpose and well maintained.

### Principal activities

Services	Service Description
Cemeteries	To provide respectful, compliant, and well-maintained cemetery services that meet the cultural, spiritual, and legislative needs of the community.
Asset Management	To ensure the sustainable planning, maintenance, valuation, renewal, and optimisation of the Shire’s infrastructure and property assets. This includes both owned and leased buildings. The service aims to maximise asset performance and lifecycle value while ensuring safe, fit-for-purpose facilities that support service delivery, community expectations, and legislative compliance.
Public Gardens, Ovals and Streetscapes	To manage and maintain the Shire’s parks, public gardens, streetscapes, and recreation ovals to ensure they are attractive, safe, functional, and sustainable spaces for the enjoyment and wellbeing of the community. This includes environmental stewardship, horticultural care, and the strategic use of water resources to support healthy green spaces.
Civil Construction and Maintenance	To plan, deliver, maintain and upgrade the Shire’s civil infrastructure—roads, footpaths, drainage and transport assets—to ensure safe, connected and accessible movement for all users. The service ensures compliance with engineering standards, alignment with community needs, and supports long-term asset sustainability.
Special Projects	To plan, manage and deliver the Shire of Harvey’s major construction projects in a manner that is strategic, transparent, and financially responsible. The Special Projects service ensures that complex infrastructure projects are delivered on time, within budget and to the highest standards of quality, safety and community value, in alignment with the Council Plan and community expectations.
Design and Development	To provide integrated design, documentation, project management, and subdivision oversight services that ensure the delivery of safe, compliant, and community-focused infrastructure developments.



## Council Plan Actions 2025 – 2026

Objective 15 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Complete a comprehensive audit of Shire-owned public buildings, halls and toilets to assess current condition, functionality, accessibility and compliance with relevant standards.	In Progress	0-25%	Work ongoing - New Manager of Assets commences employment week one of Quarter 4. A Consultant has been appointed to assist with reviewing the state of the Asset Register within the City's corporate asset register - AssetFinda. A report is being prepared that would guide further improvement actions.
Progress Australind Administration Office Expansion.	In Progress	0-25%	Project Planning continues.
Upgrade Cook Street access to Cookernup Cemetery.	On Hold		No funding is currently allocated for this project. The project remains on hold.
Investigate old grave site safety improvements across all cemeteries.	Not Commenced	0-25%	Improvements are ongoing. Graveyard strategy to be reviewed.
Upgrade Galway Green irrigation system.	In Progress	0-25%	Tender to be put out for public tender late March 2026.  Anticipated delivery before July 2026.



## Objective 16: Facilitate safer, connected, well-maintained roads, paths and cycleways

### Principal activities

**Services**

**Service Description**

Civil Construction and Maintenance

To plan, deliver, maintain and upgrade the Shire’s civil infrastructure—roads, footpaths, drainage and transport assets—to ensure safe, connected and accessible movement for all users. The service ensures compliance with engineering standards, alignment with community needs, and supports long-term asset sustainability.

Design and Development

To provide integrated design, documentation, project management, and subdivision oversight services that ensure the delivery of safe, compliant, and community-focused infrastructure developments.

Economic Development

To promote sustainable economic growth in the Shire of Harvey by supporting investment attraction, business development, workforce readiness, innovation, and strategic partnerships. The service seeks to diversify the economic base and create long-term employment and prosperity for the community.





## Council Plan Actions 2025 – 2026

Objective 16 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Advocate for Main Roads WA to upgrade the intersection for Raymond Road, Grand Entrance and Forrest Highway.	Not Commenced	0-25%	Not yet commenced.
Advocate for Main Roads WA to upgrade, beautify and improve signage on South Western Highway and Uduc Road.	Not Commenced	0-25%	<p>In April 2026, Shire Officers and Main Roads WA (MRWA) staff met on-site at the Uduc Road and South Western Highway junction, in order to complete a visual inspection and audit of current Services and Tourist signage in place.</p> <p>MRWA staff are expected to provide Shire Officers with written advice and guidance on the possible replacement and upgrading of current signage at the junction, pursuant to the MRWA's signage standards and guidelines. Shire Officers are pursuing an additional set of Services and Tourism signs to be installed at the junction to refer to services and businesses within Harvey town centre.</p> <p>In addition, Shire Officers will continue to discuss other signage locations on the South Western Highway and Uduc Road with MRWA staff with recommended improvements.</p>
Complete the Uduc, Forestry and Government Roads alignment in Harvey.	Not Commenced	0-25%	<p>Truncations pegged. Harvey water and Telstra engaged for site visit to identify relocation of assets.</p> <p>Construction 2027/2028.</p>
Complete Harvey Quindanning Road upgrades in Harvey.	On Hold	Not Applicable	Harvey Quindanning Road has been removed from the Capital Works Plan after Council Decision. Will not commence.

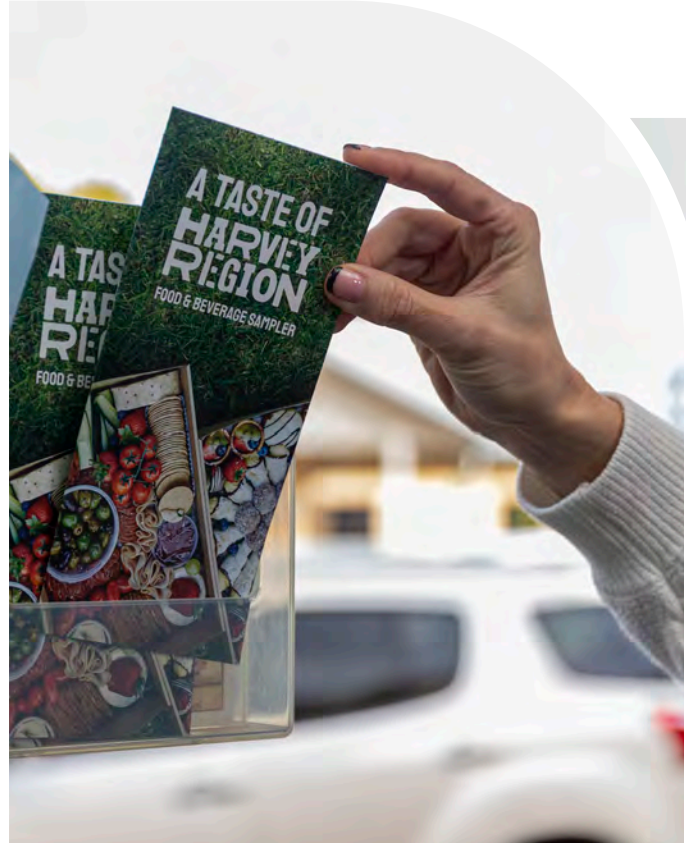
Objective 16 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Complete Railway Parade road upgrades in Yarloop.	In Progress	0-25%	Design completed. TMP and contractor engagement commenced completion end of May.
Continue to implement the 10-year Local Path Renewal and Improvement Plan.	In Progress	0-25%	Ongoing.
Complete Waterloo Road footpath works in Roelands.	Completed		Complete.
Progress upgrades to Cathedral Avenue Shared Path Stage 1.	In Progress	0-25%	Project removed due to land acquisition issues.
Complete an audit of the footpath network to identify and prioritise works to improve safety and universal access, with a key focus on areas around local schools.	Not Commenced	0-25%	Not commenced.



# Prosperity

## Outcome:

A diversified and thriving economy that offers a wide range of business and work opportunities as well as consumer choice.





## Objective 17: Position the Shire as a premium tourist destination of choice

### Principal activities

Services	Service Description
Economic Development	To promote sustainable economic growth in the Shire of Harvey by supporting investment attraction, business development, workforce readiness, innovation, and strategic partnerships. The service seeks to diversify the economic base and create long-term employment and prosperity for the community.
Tourism	To support the growth of a vibrant, sustainable, and inclusive visitor economy by enhancing the Harvey Region’s tourism offering, increasing destination awareness, and supporting local operators. The Shire’s Destination Harvey Region Team plays a key role in marketing, experience development, event support, and industry capacity building—positioning Harvey as a key destination for eco-tourism, agritourism, cultural tourism, and adventure.
Asset Management	To ensure the sustainable planning, maintenance, valuation, renewal, and optimisation of the Shire’s infrastructure and property assets. This includes both owned and leased buildings. The service aims to maximise asset performance and lifecycle value while ensuring safe, fit-for-purpose facilities that support service delivery, community expectations, and legislative compliance.
Special Projects	To plan, manage and deliver the Shire of Harvey’s major construction projects in a manner that is strategic, transparent, and financially responsible. The Special Projects service ensures that complex infrastructure projects are delivered on time, within budget and to the highest standards of quality, safety and community value, in alignment with the Council Plan and community expectations.
Design and Development	To provide integrated design, documentation, project management, and subdivision oversight services that ensure the delivery of safe, compliant, and community-focused infrastructure developments.
Planning Services	To provide robust, transparent, and coordinated land use planning services that support sustainable growth, heritage protection, and strategic development outcomes in accordance with the Local Planning Scheme and State Planning Framework. Planning Services enables orderly development, environmental stewardship, and liveable communities through effective statutory, strategic, and compliance functions.



## Council Plan Actions 2025 – 2026

Objective 17 Actions	Progress Status	% Complete	Quarterly Comment - Q3
<p>Advocate for the State Government to plan for infrastructure including power, water and roads to support tourism accommodation needs.</p>	<p>In Progress</p>	<p>50-75%</p>	<p>Shire Officers are attending the Tourism Round Table with State Government and Hon Jackie Jarvis MLC to raise matters related to tourism and accommodation needs within the Shire of Harvey on 26 March 2026.</p> <p>Ongoing collaboration with the Shire’s Infrastructure Services team to identify roads of importance related to tourism within the Shire of Harvey.</p> <p>Shire Officers are regularly updated through our points of contact with regards to Watercorp’s strategic projects in the South West.</p>
<p>Promote development of new and innovative tourism destinations, infrastructure, products and experiences that align with the Shire’s brand and target markets (e.g. eco-tourism ventures, farm stays, adventure activities, cultural tours).</p>	<p>In Progress</p>	<p>0-25%</p>	<p>Meeting held with owners of Nomadika glamping tents to offer accommodations for weddings and events in the Harvey Region. Listing added to the Harvey Region website.</p> <p>New Short-Term Rental Accommodation (STRA) approval process with the Shire’s Building, Planning and Environmental Health Services has led to 26 Airbnbs approved and added to the Harvey Region website.</p> <p>Supported and promoted Harvey Hills Fram Stay with their new direct booking system and assisted with a RAC media and travel team visit.</p> <p>Shire Officers have worked with local and state heritage bodies on the development of a Brunswick Heritage Trail, due for release next quarter (Q4).</p> <p>Progressed a Harvey Region arts trail due for release next quarter (Q4).</p>

Objective 17 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Advocate for private industry to develop tourism facilities in the Shire.	In Progress	25-50%	<p>Meeting held with owners of Nomadika glamping tents to offer accommodations for weddings and events in the Harvey Region. Listing added to the Harvey Region website.</p> <p>New Short-Term Rental Accommodation (STRA) approval process with the Shire’s Building, Planning and Environmental Health Services teams has led to 26 Airbnbs approved and added to the Harvey Region website.</p>
Complete the Ridley Place Foreshore design and planning for a café and public amenities including landscaping improvements at Ridley Place Foreshore.	In Progress	0-25%	<p>Lease area surveyed and submitted to Landgate for assessment.</p> <p>Items with Landgate regarding shore alignment of parent lot resolved.</p> <p>Waiting on Department of Planning, Lands and Heritage (DPLH) and Landgate to approve lease area and forward draft lease to shire.</p> <p>Meetings held with prospective operators.</p>
Develop a management plan for Yarloop Workshops that considers commercial tenancy arrangements.	On Hold	0-25%	<p>Shire officers have undertaken extensive work to support the Yarloop Workshop Committee in developing a comprehensive Business Plan, which was presented to the Concept Forum in March 2026.</p> <p>The Shire’s Economic Development team intends to continue to work closely with the Yarloop Workshop Committee, and other internal stakeholders, to seek a range of options in order for the site and buildings to be activated.</p>
Establish an online resource for accessible tourism within the Harvey Region.	In Progress	0-25%	Investigation is ongoing to achieve an online resource for accessible tourism within the Harvey Region.

Objective 17 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Engage with property owners and relevant government stakeholders to progress a Coastal Tourist Drive between Myalup and Australind via Binningup.	On Hold	0-25%	The Shire’s Local Planning Strategy review is ongoing at this time.
Upgrade Brunswick Junction Caravan Park ablution facilities.	In Progress	0-25%	Scoping and preliminary quotes requested.
Support the growth of iconic events that promote local produce, food and beverages.	In Progress	0-25%	<p>Meetings held with the industry, food truck companies, and the Tourism Advisory Group regarding potential food trucks in Harvey, Brunswick, and Australind. Harvey Mainstreet Meeting planned for April 2026. Assisted with the Harvey Harvest Festival.</p> <ul style="list-style-type: none"> <li>- Harvey Mainstreet Committee and local businesses, create 17 satellite events to increase the program and appeal to visitors.</li> <li>- Developed consumer and coach itineraries to expand the length of stay.</li> <li>- Implemented a successful Main Street activation prize competition with the majority of Main Street businesses in Harvey participating.</li> <li>- Organised art installations (bikes carrying produce and orange trees) to activate the main street and energise the produce brand.</li> <li>- Implemented a Harvey Harvest Website page and ran a Meta (social media) campaign.</li> <li>- Organised videography of the Festival Day to use for reels this year and future promotion.</li> </ul> <p>Updates for events made to the Harvey Region website.</p> <p>Shire Officers met with Hawaiian Ride for Youth group.</p>



## Objective 18: Grow the network of scenic and adventure trails for walking, cycling, paddling and horse-riding

Principal activities

Services	Service Description
Economic Development	To promote sustainable economic growth in the Shire of Harvey by supporting investment attraction, business development, workforce readiness, innovation, and strategic partnerships. The service seeks to diversify the economic base and create long-term employment and prosperity for the community.
Environmental Protection	To protect and enhance the Shire’s natural environment through sustainable land use, conservation programs, biodiversity initiatives, emissions reduction, and environmental partnerships. This service ensures ecological resilience, promotes climate responsibility, and contributes to regional sustainability efforts while fostering a healthy, biodiverse, and liveable community.
Tourism	To support the growth of a vibrant, sustainable, and inclusive visitor economy by enhancing the Harvey Region’s tourism offering, increasing destination awareness, and supporting local operators. The Shire’s Destination Harvey Region Team plays a key role in marketing, experience development, event support, and industry capacity building—positioning Harvey as a key destination for eco-tourism, agritourism, cultural tourism, and adventure.





## Council Plan Actions 2025 – 2026

Objective 18 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Work with Department of Biodiversity, Conservation and Attractions, Water Corporation, Harvey Aboriginal Corporation, peak bodies and other stakeholders to implement and promote Munda-Biddi Trail Harvey Spur, supporting trails and facilities.	In Progress	0-25%	<p>Meetings held with Department of Biodiversity, Conservation and Attractions (DBCA) and Department of Creative Industries, Tourism and Sport (DCITS) to follow up on project funding to be released.</p> <p>Ministerial approval for the transfer of the project funding is pending, with Shire Officers having requested an update on progress from the Minister’s office. Currently, the Shire is awaiting a response.</p> <p>Next steps; the Shire will be working with DBCA to commence project planning for the Mundi Biddi Trail Spur.</p>
Develop a Korijekup Conservation Park trails master plan.	On Hold		On hold as noted above.
Revitalise the Brunswick River Walk.	On Hold	0-25%	<p>Boundary lines have been surveyed.</p> <p>Currently awaiting survey results to determine boundary; expecting discussions on land swap or moving Council assets from current locations to within surveyed boundaries.</p>
Advocate for the governing agencies to re-open access to the Falls Brook Nature Reserve waterfalls off Stansfield Road and develop trails, signage, cultural interpretation and parking infrastructure.	On Hold		On hold currently, at the advice of DBCA.
Advocate for the Department of Biodiversity, Conservation and Attractions to upgrade the Wildflower Ridge Trail with ablutions, signage and parking facilities and develop a routine maintenance schedule.	In Progress	Not Applicable	Issue raised in a DBCA and Stakeholder Northern Water Bodies workshop held on the 5 February 2026. Item being pursued by Shire Officers.



## Objective 19: Facilitate sustainable urban, rural and industrial development, infrastructure and services to support population and economic growth.

### Principal activities

Services	Service Description
Design and Development	To provide integrated design, documentation, project management, and subdivision oversight services that ensure the delivery of safe, compliant, and community-focused infrastructure developments.
Environmental Protection	To protect and enhance the Shire’s natural environment through sustainable land use, conservation programs, biodiversity initiatives, emissions reduction, and environmental partnerships. This service ensures ecological resilience, promotes climate responsibility, and contributes to regional sustainability efforts while fostering a healthy, biodiverse, and liveable community.
Marketing, Advocacy and Communication	To connect the Shire with its community and stakeholders by delivering clear, transparent, and strategic communications that foster trust, encourage participation, and advocate for local priorities.
Information and Communication Technology Management	To provide secure, modern, and resilient information, records and technology systems that support efficient service delivery, ensure legislative compliance, safeguard operational continuity, and enhance community safety. Information Services supports the organisation through the management of Information and Communication Technology (ICT) infrastructure and Enterprise Resource Planning (ERP) systems, information governance (including Freedom of Information (FOI) and Privacy and Responsible Information Sharing (PRIS) compliance), business continuity planning, and public CCTV surveillance for crime prevention.



## Council Plan Actions 2025 – 2026

Objective 19 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Amend the Shire of Harvey's Local Planning Strategy for consistency with the Sub-Regional Strategy.	In Progress	50-75%	Initial Department of Planning, Lands & Heritage Officer feedback to be reviewed for preparation for referral to Council.
Finalise the Shire of Dardanup and Shire of Harvey Joint Town Planning Scheme.	In Progress	75-100%	The updated Scheme Model and a Committee Agenda is expected to be provided by the Shire's engaged planning contractor in April 2026.
Update and implement the Land Optimisation Strategy for Shire freehold land.	In Progress	0-25%	Shire Officers are continuing to progress towards an update of the Land Optimisation Strategy, with work scheduled to carry through into Q4 as part of the Shire's strategic planning tasks.
Advocate for Government and the private sector to improve digital infrastructure and connectivity throughout the Harvey Region.	In Progress	0-25%	Staff Officers liaising with Telstra on the installation of a new tower, as a result of advocacy from the Shire, at Logue Brook Dam. Unfortunately, the tower has been delayed for the last year due to site location difficulties. Telstra is hoping for considerable progress within the next six months.
Provide free or low-cost Wi-Fi in strategic public places, including town centres, parks, libraries and key tourism precincts.	In Progress	Not Applicable	Public Wi-Fi is being implemented alongside CCTV at the Binningup Playground. Expected installation Q4 of 25-26 year.
Advocate for Western Power, Water Corporation and Harvey Water to ensure the Shire's needs and future power and water security are considered in regional planning and infrastructure development.	In Progress	0-25%	The Shire has been provided with updates from Western Power, Water Corporation and Harvey Water on various strategic infrastructure projects in the region, with regard to future power and water security in the region. Such an example being, PoweringWA has recently released a new Community Benefits Guideline to help local communities navigate the opportunities and changes brought by large-scale renewable energy projects in WA's South West Interconnected System. The Shire will collaborate with other Local Governments within the South West on such opportunities, for the purpose of collective advocacy.
Advocate for the Public Transport Authority to complete a review of public transport needs to improve connectivity within the shire and with other towns.	Not Commenced	0-25%	No material progress this quarter. Further information is required to inform discussions with the Public Transport Authority.



# Objective 20: Create a business-friendly environment to support and attract investment, competition and productivity.

## Principal activities

Services	Service Description
Economic Development	To promote sustainable economic growth in the Shire of Harvey by supporting investment attraction, business development, workforce readiness, innovation, and strategic partnerships. The service seeks to diversify the economic base and create long-term employment and prosperity for the community.





## Council Plan Actions 2025 – 2026

Objective 20 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Develop a “Information Pack” to assist small business with understanding local planning and approval processes.	In Progress	Not Applicable	Development of a small business information pack (website only) is in progress by Shire Officers. Draft packs are under internal review by staff and awaiting the new Shire website. It is anticipated that the first set of information packs will be launched next quarter.
Collaborate with Bunbury Geographe Chamber of Commerce and Industry (BGCCI) to provide networking opportunities for local businesses.	In Progress	0-25%	Staff attended a Bunbury Geographe Chamber of Commerce and Industry (BGCCI) Reserve Bank of Australia Briefing on the 24 February.
Advocate for increased targeted government incentives to attract significant new investment and grow local jobs.	In Progress	0-25%	The Shire’s Economic Development team continue to work towards attracting investment through the Shire’s Economic Development Strategy and Harvey Region website. The draft Economic Development Strategy was presented to Council and is now out for public comment.
Prepare an Economic Development Strategy addressing shortages and business opportunities including; General Industrial, Light Industrial, Commercial and Tourism zoned land; Incentives for business attraction and investment; and Aged Care accommodation.	In Progress	0-25%	<p>The public consultation for the Shire’s Economic Development Strategy 2026 - 2031 has been completed and assessed by Shire Officers.</p> <p>The final draft Economic Development Strategy 2026 - 2031 is being presented to Council at the April 2026 OCM to be endorsed.</p>





# Performance

## Outcome:

A representative leadership that is future thinking, transparent and accountable.





## Objective 21: Continue to deliver proactive and responsible leadership and governance

### Principal activities

Services	Service Description
Governance	Support transparent, accountable, and compliant decision-making across the organisation. Governance support Elected Members, provide oversight of statutory compliance and delegations, policy and local law management, and promote good governance practices across the organisation.
Human Resources	To attract, support, and retain a skilled and engaged workforce through effective human resource management practices, including recruitment, payroll, employee relations, performance management, and organisational development. The HR service underpins the Shire’s operational capability and ensures alignment with strategic priorities and compliance obligations
Information and Communication Technology Management	To provide secure, modern, and resilient information, records and technology systems that support efficient service delivery, ensure legislative compliance, safeguard operational continuity, and enhance community safety. Information Services supports the organisation through the management of Information and Communication Technology (ICT) infrastructure and Enterprise Resource Planning (ERP) systems, information governance (including Freedom of Information (FOI) and Privacy and Responsible Information Sharing (PRIS) compliance), business continuity planning, and public CCTV surveillance for crime prevention.
Council Planning and Performance	To provide strategic and integrated planning leadership that ensures the Shire of Harvey’s Council Plan and Service Plans reflect community priorities, guide resource allocation, and support informed decision-making.
Risk Management	To protect the Shire’s people, assets, operations, and reputation by identifying, assessing, and managing risks, and ensuring appropriate insurance coverage and incident response
Work Health and Safety	To provide a safe, healthy and compliant working environment by proactively identifying and managing physical and psychosocial risks, supporting the wellbeing of all workers, and ensuring that the Shire of Harvey meets its legislative obligations under the Work Health and Safety Act 2020.



## Council Plan Actions 2025 – 2026

Objective 21 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Implement a new Corporate Enterprise Resource Planning (ERP) System to streamline the Shire’s administrative and operational processes.	In Progress	50-75%	<ul style="list-style-type: none"> <li>• Overall Project at 38% complete, approx.</li> <li>• Datacom ERP Modules currently in progress - Building and Planning, CRM, September and August go live dates scheduled respectively.</li> <li>• Working groups for Finance, Building and Planning, and CRM all operating effectively at this time.</li> <li>• Further ERP modules in the Regulatory space (Food Health, infringements, Animals etc.) are not yet scheduled.</li> <li>• Pulse Incidents module now mobilised, work progressing</li> <li>• Ongoing work to improve integration with Pulse HR / Datapay now showing significant improvements. Element Time LG payroll system remains in Proof of Concept phase at this time.</li> <li>• Pulse projects now live with Special Projects Team, benefits realisation process will look to standardise project delivery using Pulse Projects across the SoH.</li> <li>• Sharepoint deployment progressing, initial build expected April 2026. Relationship with Datacom is improving, new Datacom sponsor and PM appointed.</li> <li>• Project quality issues now being addressed, and steady progress is noted.</li> </ul>

Objective 21 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Conduct a 2-yearly employee wellbeing survey.	In Progress	Not Applicable	<p>The Wellbeing Scorecard consultation closed on 13 March, with employee input now being finalised. Catalyse is currently undertaking data analysis and preparing the report, which will provide key insights into employee priorities and wellbeing outcomes.</p> <p>The findings from the Scorecard will help inform the development of the Shire’s Workforce Plan (WFP).</p>
Develop access and inclusion recruitment processes and employment plans to improve employment outcomes at the Shire for people living with disability.	In Progress	25-50%	<p>The Shire has engaged a provider to deliver Mental Health Awareness and First Aid training, building staff capability to support an inclusive and supportive workplace. In addition, Disability Access and Inclusion Plan (DAIP) training is embedded within Pulse and forms part of the Shire’s induction processes, ensuring ongoing awareness and compliance across the organisation.</p> <p>Further to this, actions arising from the organisational culture survey, along with sector-led guidance on DAIP, will be incorporated into the Workforce Plan (WFP) to strengthen inclusive employment practices and workforce capability.</p>
Continue to assess and report on probity, risk, statutory compliance and other governance and financial controls to ensure the efficiency and effectiveness of the Local Governments activities, services and programs.	In Progress	Not Applicable	<p>The interim audit is scheduled and will provide further assurance over financial controls and compliance processes. Progress is also being made in relation to local government reform requirements, including the review of local laws and implementation of new Audit, Risk and Improvement Committee (ARIC) requirements.</p> <p>Statutory compliance obligations associated with reform projects are being met, with activities progressing in line with legislative requirements and timeframes.</p> <p>It is also noted that the Compliance Audit Return (CAR) has been deferred by the Department to September, with the Shire adjusting its reporting and compliance schedule accordingly.</p>





## Objective 22: Continue to deliver customer-centred service, communication and engagement.

### Principal activities

Services	Service Description
Customer Experience	To deliver responsive, professional and accessible customer service across all channels, ensuring community enquiries and service needs are addressed effectively, while promoting a culture of customer-focused civic support.
Marketing, Advocacy and Communication	To connect the Shire with its community and stakeholders by delivering clear, transparent, and strategic communications that foster trust, encourage participation, and advocate for local priorities.
Governance	Support transparent, accountable, and compliant decision-making across the organisation. Governance support Elected Members, provide oversight of statutory compliance and delegations, policy and local law management, and promote good governance practices across the organisation.
Council Planning and Performance	To provide strategic and integrated planning leadership that ensures the Shire of Harvey’s Council Plan and Service Plans reflect community priorities, guide resource allocation, and support informed decision-making.





## Council Plan Actions 2025 – 2026

Objective 22 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Develop and adopt a Community Engagement Charter in accordance with reform requirements.	In Progress	0-25%	Work continues but has slowed due to the focus on Community Engagement on the City Status Investigation this quarter. The development of a Community Engagement Charter that reflects both the legislative reform requirements and the values of our community with internal engagement underway to develop the draft framework. The framework will provide the input for the Charter setting out clear principles, standards, and expectations for how the Shire engages with residents, businesses, and stakeholders in decision-making processes.
Review and update the Customer Service Charter to demonstrate the Shire’s commitment to providing high-quality service, including standards for response times, communication, and complaint handling.	In Progress	25-50%	New CRM program to be implemented in September 2026.
Review and streamline internal processes to improve the customer experience	In Progress	Not Applicable	A new centralised process register is currently being developed and tested within the Governance Department as part of process improvement efforts.  AI workflows continue to be developed and conceptualised.
Update and implement the 2021-2026 Shire of Harvey’s Communication and Engagement Plan to strengthen shire engagement strategies through all modes of communication and social media.	In Progress	0-25%	The City Status Investigation Community Consultation process has provided valuable experience and will be used as input into the update and implementation of the 2021-2026 Shire of Harvey’s Communication and Engagement Plan.



## Objective 23: Build partnerships and work collaboratively to amplify positive outcomes that can be achieved.

### Principal activities

Services	Service Description
Marketing, Advocacy and Communication	To connect the Shire with its community and stakeholders by delivering clear, transparent, and strategic communications that foster trust, encourage participation, and advocate for local priorities.
Community Development	To foster a strong, inclusive and connected community by supporting local groups, facilitating community-led initiatives, and delivering programs that enhance social wellbeing, inclusion, and civic participation. Community Development Services empower residents of all ages and backgrounds to contribute to a vibrant, resilient and thriving Shire.
Economic Development	To promote sustainable economic growth in the Shire of Harvey by supporting investment attraction, business development, workforce readiness, innovation, and strategic partnerships. The service seeks to diversify the economic base and create long-term employment and prosperity for the community.



## Council Plan Actions 2025 – 2026

Objective 23 Actions	Progress Status	% Complete	Quarterly Comment - Q3
Implement actions from the City of Moka Friendship City Agreement to establish goodwill and friendly relations between both regions and countries to facilitate common prosperity within social, cultural, educational and economic development.	In Progress	25-50%	The Shire has officially received a letter from the Mayor of Moka City, inviting the Shire to Moka and also indicating their intention to visit.
Partner with Volunteering WA to strengthen support of local volunteers and community organisations.	In Progress	0-25%	Planning is underway to develop a series of videos and radio interviews aimed at showcasing the contributions of volunteers and encouraging broader community participation.
Administer annual Community Grants program.	In Progress	50-75%	New guidelines, an Expression of Interest process, and a marketing plan have been developed to support an improved and more streamlined grants process.
Administer annual Alcoa Harvey Sustainability Fund grants program.	In Progress	50-75%	The Alcoa Sustainability fund is due to open in Q4.
Administer annual Coastal Communities Fund grants program.	In Progress	0-25%	The Coastal Communities fund is due to open in Q4.

# Key Performance Indicators

The Shire of Harvey’s organisational structure is built around five directorates, each overseeing a distinct group of business units that deliver key service areas to the community.

These directorates work collaboratively to meet both operational and strategic priorities across the Shire. The five directorates are:

1. Community and Lifestyle
2. Corporate Services
3. Executive Services
4. Infrastructure Services
5. Sustainable Development

Business units across the Shire of Harvey are responsible for delivering the actions found within the the Shire of Harvey Council Plan 2025 – 2026, alongside the ongoing delivery of services found within the Shire of Harvey Service Plans 2025 – 2026. These services meet both statutory obligations and community expectations. Each business unit develops their annual Service Plans which are focused toward achieving Council’s strategic vision.

The following tables provide an overview of the Shire’s service areas, responsible business units and progress towards Key Performance Indicators (KPIs).



Service	KPI Title	Target	Figure	Comment
Child Care	OSHC booking occupancy	Measure: Average percentage of available places filled in after school care per term. Target: 80% occupancy	55%	The HRCC After School Care (ASC) average daily need, requested by parents, remains the same as last quarter. However, due to the impact of Basketball training and games utilising available court space, the current limit daily for the service (20 children) has continued to be curtailed to approximately 11 children per day. The challenges including qualified educators, limited room size, transport issues and diversity and specifics of children needs on each day also remain the same.
Child Care	School holiday program participation	Measure: Total number of children participating across both centres per holiday period. Target: 300 participants per holiday period	690	LLC School Holiday Program recorded 690 attendances during the December–January period, achieving 80% occupancy and representing increased participation compared to the previous quarter. The program was accessed by 101 individual children, 12% of whom were referred through the Department of Child Protection, reflecting its continued community reach and engagement. The HRCC completed the January school Holiday Program with a strong demand for each day of the service catering to the needs of a broad age group and children’s individual needs.
Community Development	Community partnerships maintained	Measure: Number of active partnerships recorded and reviewed annually to ensure alignment with community wellbeing and planning objectives. Target: 100% reviewed	100%	Existing community partnerships have been maintained and remain on track.

Service	KPI Title	Target	Figure	Comment
Community Development	Community grants awarded	Measure: Total value and number of grants awarded annually, managed through a planned cycle, and acquitted on time. Target: 100% of grants awarded on time		The grant round is due to open in May 2026.
Libraries	Library memberships	Measure: Number of active library members residing in the Shire. Target: 20% of population	4190	The definition of ‘active’ library members has changed. An active library member is now defined as someone who lives in the Shire and has used their library card at a Shire library within the past two years. This excludes individuals who still have a library card but have not borrowed any items in that time, as well as users from other local governments, even if they have visited and used the Shire’s libraries in the past two years.
Libraries	Attendance at regular programs	Measure: Total number of participants attending regular library programs (e.g. Rhyme Time, Story Time). Target: 5,000 attendees annually	3828	Program attendance was lower this quarter compared to the previous quarter due to paused programs during school holidays and the Christmas closure.

Service	KPI Title	Target	Figure	Comment
Recreation and Leisure	Facility utilisation rate	Measure: Percentage of booked hours vs. available hours across LLC and HRCC (courts, rooms, and pools). Target: 75% during peak periods	80%	<ul style="list-style-type: none"> <li>• LLC recorded 53,233 court visits</li> <li>• Court use was mainly driven by basketball competitions and association activity</li> <li>• Pickleball was successfully introduced and has established regular bookings</li> <li>• Aquatic facility use remained high during peak periods</li> <li>• LLC Swim School achieved its best term since pre-COVID with 930 enrolments and 95.8% occupancy</li> <li>• Health and fitness attendance saw a slight increase, despite strong local competition</li> <li>• HRCC courts remained well utilised through casual hire and basketball activities</li> <li>• HRCC gained 87 first-time gym and fitness memberships</li> <li>• Total HRCC memberships reached 426, including 20 members aged over 80</li> <li>• Strength for Life and Stay on Your Feet classes continued to perform strongly</li> <li>• Private hire and major community events continued to support strong HRCC facility use</li> </ul>

Service	KPI Title	Target	Figure	Comment
Recreation and Leisure	Aquatic compliance score (LLC)	Measure: Percentage of compliance items met in external audits (e.g., Royal Life Saving WA). Target: 100% compliance in annual pool safety audit		<p>The draft Royal Life Saving Society WA (RLSSWA) Pool Safety Assessment for DPTMSP (Harvey Pool) was completed on 17 February 2026. This assessment evaluates the facility’s performance against industry, state, and national standards, including both documented operational procedures and physical evidence of compliance.</p> <p>Harvey Pool received an overall score of 69.7%, with key areas requiring improvement identified as emergency planning, staff qualifications and training, and plant and chemical management. A thorough review and implementation of the recommended remediation actions is essential to ensure safety standards are met prior to the 2026/27 season. The assessment process allows for a 60-day period to provide additional evidence of improvements before a final Safety Assessment is issued.</p>
Recreation and Leisure	Community activation events	Measure: Number of community recreation, wellbeing, or cultural events delivered or supported. Target: 4 per year (combined across sites)	10	<p>LLC continues to provide ongoing community activation opportunities through its regular programs and activities. These include quarterly group fitness launches, free 7 day membership trials, youth and older adult health and fitness programs, aqua fitness classes, Pickleball, and junior and senior sporting competitions. LLC also supports local sporting groups to deliver fixtured competitions, including finals series that attract extended family members to spectate. While these are not discrete, one-off events, they form part of LLC’s business-as-usual operations and provide consistent opportunities for the community to engage in sport and recreation.</p> <p>The HRCC delivered 5 x Cultural events and performances including three “sold out” performances of Ben Lee at Stirling Cottage (300), Casey Donovan at the Harvey Dam Amphitheatre (400) and Josh Pyke at the HRCC (180). Participants from 27 different postcodes (including 12 different Perth postcodes) attended the Josh Pyke concert. General feedback and social commentary from the public relating to these events was exceptional.</p>

Service	KPI Title	Target	Figure	Comment
Emergency Preparedness, Response and Recovery	LEMA compliance	Measure: Annual review of Local Emergency Management Arrangements completed by required due date. Target: 100% compliance annually	100%	Review ongoing. June 2026 changes to be presented to LEMC.
Emergency Preparedness, Response and Recovery	LEMC and BFAC meetings	Measure: Number of LEMC and BFAC meetings conducted in accordance with legislated or scheduled requirements. Target: Minimum of 4 LEMC and 2 BFAC meetings per year	75%	LEMC - 9 March 2026.
Emergency Preparedness, Response and Recovery	Volunteer engagement	Measure: Number of active registered bushfire volunteers. Target: 95% of brigade roles filled annually	100%	
Emergency Preparedness, Response and Recovery	Firebreak and compliance monitoring	Measure: Number of inspections completed and notices issued under the Bush Fires Act 1954. Target: 90% of identified non-compliance issues addressed within required timeframe	85%	9309 inspections up to 19 March 2026. 86 work orders. 57 infringements.
Financial Services	Statutory budget adoption	Measure: Annual Budget adopted by Council by 31 August each financial year. Target: 100% compliance	100%	Started the process for Annual Budget adoption for FY 2026/27, due for adoption in July 2026.
Financial Services	Monthly financial reports delivered on time	Measure: Percentage of financial reports provided to Council within legislative or policy timelines. Target: 100%	100%	All monthly financial reports presented on time to the council for adoption.

Service	KPI Title	Target	Figure	Comment
Financial Services	Annual financial statements audit clearance	Measure: Submission of audited annual statements to the Office of the Auditor General within required timeframe. Target: 100% compliance	0%	Annual financial statements completed for the financial year 2024-25. For the financial year 2025-26, process will start in July 2026 onwards.
Financial Services	Long-term financial plan currency	Measure: Long-Term Financial Plan reviewed and updated within required 4-year IPR cycle. Target: 100%	0%	In progress will be completed in the 4 quarter of the financial year.
Information and Communication Technology Management	ERP milestones achieved	Measure: Percentage of ERP project milestones completed on time and within budget. Target: 90%		Overall project is estimated at 38% Complete Building and Planning module team now mobilised with deployment agreed Sep 26 CRM module team well established , with deployment agreed Aug 26 Pulse Projects Module now deployed with one SoH team, ongoing user community expansion expected Remaining modules pending scheduling.
Information and Communication Technology Management	Help desk ticket resolution	Measure: Percentage of ICT support tickets resolved within Service Level Agreement (SLA) timeframes. Target: 95%	97%	Review of service desk reporting is continuing. The reported value is more accurate and is an improvement over Q2. This is expected to continue into Q4.
Information and Communication Technology Management	FOI statutory compliance	Measure: Percentage of FOI requests responded to within statutory timeframes. Target: 100%	100%	All requests completed within statutory timeframe.
Rating	Rates collection efficiency	Measure: Percentage of rates collected by end of financial year. Target: 95%	95%	Targets reached.

Service	KPI Title	Target	Figure	Comment
Rating	Debt recovery initiation	Measure: Percentage of overdue accounts issued with final notices or recovery action within 30 days. Target: 90%	95%	Targets reached.
Rating	Ratepayer enquiry response time	Measure: Percentage of ratepayer enquiries responded to within 5 business days. Target: 90%	95%	Targets reached.
Customer Experience	Service requests	Measure: Service Request received. Target: 95% of service requests logged on the same day	95%	Targets reached.
Customer Experience	Written enquiries	Measure: Written enquiries received. Target: 100% of written enquiries responded to within 10 business days	100%	Targets reached.
Executive Services	Timely publication of Council agendas	Measure: Number of agendas published. Target: 100% of agendas published at least 72 hours before scheduled Council and Committee meetings	100%	100% of Committee and Council meeting agendas have been published 72 hours before schedule times.
Executive Services	Timely publication of meeting minutes	Measure: Number of minutes published. Target: 100% of meeting minutes published within 10 business days following the meeting date	100%	All minutes for Council and Committee meetings were published within ten days following scheduled meeting dates.
Governance	Timely submission of Compliance Audit Return (CAR)	Measure: Compliance return completed. Target: 100% of CARs completed and adopted by Council by 31 March annually, in accordance with Local Government (Audit) Regulation 14	100%	2024 CAR Adopted. Next CAR will commence in September 2026.

Service	KPI Title	Target	Figure	Comment
Governance	Timely maintenance of statutory registers	Measure: Statutory registers maintained. Target: 100% of statutory registers (delegations, interests, gifts, local laws, complaints, PID, etc..) updated within 5 business days of required change	100%	All statutory registers up to date.
Governance	Tenders	Measure: Number of Tenders produced. Target: 100% of tenders completed in accordance with legislative and policy requirements	100%	Tenders completed inline with Policy and Legislation requirements.
Human Resources	Officer complaint resolution timeliness	Measure: Number of complaints received. Target: 95% of employee conduct complaints resolved within 30 working days, reported quarterly	95%	Meeting requirement, all complainants notified of the timeliness of the investigation and complaint handling process.
Human Resources	Workforce strategy implementation	Measure: Number of actions. Target: 90% of actions in the Workforce and Diversity Plan on track, reported annually		Project Commenced. Data is currently under review and two presentations have been delivered on the new Workforce Plan to Council and Executive.
Human Resources	Enterprise agreement renewal timeliness	Measure: Number of renewals completed. Target: 100% compliance with completion of negotiation, endorsement, and registration of the Enterprise Agreement within statutory timeframes and before expiry, every three years		Not commenced, expected to commence in Quarter 4.
Risk Management	Regulation 17 compliance	Measure: Number of compliance activities. Target: 100% completion of Regulation 17 reviews within the required three-year cycle	100%	Regulation 17 was completed in 2023, will be required to be completed in 2027. Previous Quarter's comment stated completion in 2026, however, from 1 January 2026 the updates to the Local Government (Audit) Regulations 1996 have extended the time from three years to four.

Service	KPI Title	Target	Figure	Comment
Risk Management	Risk register maintenance	Measure: Risk reports completed. Target: 100% of identified risks include current ratings and treatment actions, reviewed quarterly		Of 127 key risks, 34 risks were evaluated, maintained or reviewed this quarter, in line with the individual risk item’s review cycle. Remaining risks are either currently under review or awaiting review as required or in line with their required review cycle.
Risk Management	Risk reporting timeliness	Measure: Number of risks registered. Target: 100% of scheduled risk reports delivered to the Executive and Audit Committee on time		Quarter 3 report on track to be delivered beginning of Quarter 4.
Risk Management	Insurance renewal compliance	Measure: Number of renewals. Target: 100% of annual insurance renewals submitted on or before the due date	100%	Completed tougher audit of registers and submitted.
Work Health and Safety	Hazard inspections completed	Measure: Number of hazards. Target: 90% of scheduled hazard inspections completed within designated timeframes	100%	
Work Health and Safety	High-risk activity assessments	Measure: Number of activity assessments. Target: 100% of high-risk activities have a current documented risk assessment reviewed within the last 12 months	100%	SWIMS are documented and up to date .
Work Health and Safety	Psychosocial hazard reviews	Measure: Number of hazards reviewed. Target: At least one psychosocial risk assessment or staff wellbeing survey completed annually		Staff survey conducted during Quarter 3. Results expected early Quarter 4.
Council Planning and Performance	Council plan review compliance	Measure: Review cycle. Target: Council Plan reviewed and adopted within the statutory four-year cycle	100%	Council Plan 2025 - 2035 endorsed in Quarter 1 2025 - 2026. Action review for update into the new financial year is underway.

Service	KPI Title	Target	Figure	Comment
Council Planning and Performance	Service plan completion rate	Measure: Annual Review. Target: 100% of organisational service areas maintain a current, approved Service Plan reviewed annually	100%	Service Plans were endorsed Quarter 1 2025-2026, review process underway.
Council Planning and Performance	Quarterly performance reporting compliance	Measure: Quarterly Reports. Target: 100% of scheduled quarterly progress reports delivered to the Executive and Council on time	100%	Reports all delivered on time with the exception of the Audit Committee Quarterly reports which were delivered one month late.
Council Planning and Performance	Annual reporting timeliness	Measure: Annual Report. Target: Annual Report endorsed and published within the required statutory timeframe each year	100	2024-2025 report generated and endorsed by Council December 2025.
Marketing, Advocacy and Communication	Community engagement and reach	Measure: Engagement on various platforms. Target: Achieve a minimum of 10% annual increase in community reach and engagement across all platforms.		London Plane Trees Uduc Road Harvey Survey - 373 surveys. City Status Community Meetings (5 locations) 250 Attendees. City Status Surveys 1461.

Service	KPI Title	Target	Figure	Comment
Marketing, Advocacy and Communication	Communication effectiveness	Measure: Reach on various platforms. Target: Maintain a positive trend in community sentiment with a target of 5% annual increase in positive feedback and perception.	Shire of Harvey Website Users: 42,907 Sessions: 60,563 Engagement Rate: 39.66% Conversion Rate: 5.29%	Shire of Harvey Facebook Statistics New Followers: 466 Link Clicks: 2.6k Content Interactions: 7.4k Reach: 138.6k accounts viewed content Impressions: 1.3 million total views  An analysis of coverage published measuring potential reach in the last 90 days between 1 Jan 2026 and 31 Mar 2026 folder (Shire of Harvey) found 873 mentions. This coverage reached a cumulative potential reach of 1,603,330 and an ASR of AUD 2,316,896.
Marketing, Advocacy and Communication	Advocacy and government relations	Measure: Advocacy outcomes documented. Target: Achieve at least 80% of strategic advocacy outcomes annually.		Draft Advocacy Plan being presented to Council Concept Forms. Letters sent to Minister Swinbourne MLC regarding Council’s Position on the FOGO Transport Rebate. Letter sent to Minister Saffioti MLA regarding clarity around the CCRF and CNIP Funding Rounds.
Marketing, Advocacy and Communication	Internal stakeholder satisfaction	Measure: Employee Satisfaction results. Target: Improve internal satisfaction with communication tools - 80% satisfaction among staff as measured via annual survey, with a target of 3% increase year-on-year.		Awaiting Annual Survey.

Service	KPI Title	Target	Figure	Comment
Special Projects	Project delivery on time	Measure: Number of planned projects. Target: 90% of milestone construction projects delivered within agreed timelines.	90%	Delays in contractor resources causing minor delays this quarter and coordinating contractor works with public interfacing buildings.
Special Projects	Contract compliance	Measure: Number of contracts executed. Target: 100% of major contracts executed and managed in accordance with the Shire's procurement policy and regulatory obligations.	100%	
Special Projects	Funding utilisation	Measure: Number of grants acquitted. Target: 100% of grant funding acquitted and utilised in alignment with funding agreement requirements.	100%	
Cemeteries	Timely burial bookings	Measure: Percentage of burial or ashes placements booked and confirmed within 2 business days of request. Target: 95%	75%	
Cemeteries	Cemetery grounds maintenance compliance	Measure: Number of scheduled maintenance activities (e.g. mowing, pruning, cleaning) completed on time. Target: 90%	75%	Ongoing programmed works schedule meets this requirement.
Cemeteries	Implementation of cemetery master plans	Measure: Percentage of cemetery master plan actions completed or in progress annually. Target: 80%	20%	Action masterplan available and funding available but no actions completed this year.

Service	KPI Title	Target	Figure	Comment
Civil Construction and Maintenance	Road asset renewal ratio	Measure: Ratio of actual road renewals delivered against planned renewals. Target: 90%	65%	
Civil Construction and Maintenance	Footpath program delivery	Measure: Percentage of footpath projects delivered on time and within budget. Target: 95%	65%	
Civil Construction and Maintenance	Bridge inspection compliance	Measure: Percentage of bridges inspected within required MRWA timeframes. Target: 100%	100%	
Civil Construction and Maintenance	Marine facility accessibility measure	Measure: Percentage of public boat ramps and jetties maintained to safe and usable condition. Target: 95%	100%	
Ranger Services	Animal registrations maintained	Measure: Percentage of known dogs and cats registered in the Shire. Target: 90%	75%	21 January. 120 dogs still to be registered. 29 cats still to be registered.
Ranger Services	Firebreak compliance	Measure: Percentage of properties compliant with firebreak requirements by inspection deadlines. Target: 95%	99%	9309 inspections up to 19 March 2026. 86 work orders. 57 infringements.
Ranger Services	Public patrol hours logged	Measure: Total number of hours of active patrol across high-use areas per month. Target: 100 hours/month	50	50 hours, Ranger leave, firebreak break inspections.
Ranger Services	Impounded animal reunification rate	Measure: Percentage of impounded animals returned to owners or rehomed. Target: 85%		No data on this measure. Will be researched and statistics commenced.

Service	KPI Title	Target	Figure	Comment
Public Gardens, Ovals and Streetscapes	Recreation oval maintenance	Measure: Percentage of active ovals maintained in accordance with seasonal use and standards. Target: 95%	100%	Ongoing programmed maintenance meeting targets.
Public Gardens, Ovals and Streetscapes	Streetscape and garden presentation	Measure: Percentage of high-profile garden and streetscape areas maintained to schedule. Target: 95%	100%	Ongoing programmed works meets this requirement.
Public Gardens, Ovals and Streetscapes	Water use compliance	Measure: Percentage of water use kept within annual allocation across all licensed sources. Target: 100%	75%	Measurable at the end of year -- Additional water obtained to meet demand.
Public Gardens, Ovals and Streetscapes	Meet Australian inspection standards:	Measure: playgrounds inspections and maintenance. Target: inspection monthly	100	
Asset Management	Preventative maintenance compliance	Measure: Percentage of scheduled property maintenance tasks completed on time. Target: 90%	75%	
Asset Management	Property maintenance response time	Measure: Percentage of reactive maintenance requests for owned/leased buildings responded to within 5 business days. Target: 85%	75%	
Asset Management	Asset renewal funding ratio	Measure: Alignment between renewal needs and budgeted expenditure. Target: 75%		Assessment of the asset renewal funding ratio will be undertaken at the end of the financial year in line with budget and asset management reporting processes.

Service	KPI Title	Target	Figure	Comment
Building Services	Certified building permit application processing time	Measure: Permits processed. Target: 90% assessed within 10 business days	60%	60 - 100% of Certified Applications were issued within the statutory 10 business days as of 20/03/2026.
Building Services	Non-certified building permit application processing time	Measure: Permits processed. Target: 90% assessed within 25 business days	120%	120- 100 % Uncertified Building Permits issued within the statutory timeframe of 25 business days.
Building Services	Demolition permit turnaround time	Measure: Permits processed. Target: 90% issued within 10 business days	100%	1 Demolition Permit issued - 100% Issued within the statutory timeframe of 10 business days as of 20/03/2026.
Building Services	Occupancy permit and approval certificate issuance	Measure: Permits processed. Target: 90% issued within 10 business days of complete submission	100%	6 Occupancy Permits issued - 100% Issued within statutory timeframe of 10 business days as of 20/03/2026.
Building Services	Swimming pool inspection schedule compliance	Measure: Inspections completed. Target: 100% of required inspections completed within the 4-year statutory cycle	100%	250 residential swimming pools inspected - 100% of required inspections completed within the 4-year statutory cycle within this quarter as of 20/03/2026.
Design and Development	Subdivision application review timeliness	Measure: Subdivision engineering assessments which meet Shire and Developer requirements. Target: 100%	100%	The Shire is meeting requirements.
Design and Development	Design documentation quality	Measure: Percentage of capital works projects with complete and compliant design documentation prior to tender. Target: 100%	75%	
Design and Development	Handover coordination success	Measure: Percentage of subdivision projects with full asset handover documentation accepted by the Shire. Target: 95%		The Shire is reviewing its asset data system with the assistance of a third party. Q4 will see the start of a project to bring asset data back to current and fully valid.

Service	KPI Title	Target	Figure	Comment
Economic Development	Business engagement activities delivered	Measure: Number of business engagement activities facilitated annually (e.g. forums, newsletters, workshops, one-on-one meetings). Target: 12 per year		<p>Small Business Development Corporation (via IPS Business Advisors) held small business training sessions on 16 and 17 March in Harvey and Australind. Sessions will continue in the hope other training subjects will attract more numbers.</p> <p>Sessions are scheduled for: 4/5th May, 20/21st July, 7/8th September, 9/10th November.</p> <p>President Campbell and Shire Staff attended site visits of Harvey Beef and B &amp; J Catalano. This is on the back of the site tour of MJB Industries (via Economic Development Strategy Consultation).</p>

Service	KPI Title	Target	Figure	Comment
Tourism	Tourism business engagement	Measure: Number of tourism operators engaged annually through workshops, forums, or direct consultation. Target: 30 businesses per year		<p>Tourism Sundowner at Henton Cottage, Australind cancelled last minute due to a death in the host’s family.</p> <p>Officers continued to support IPS workshops in the region, with workshops held in Australind for the first time in an extended period.</p> <p>With the assistance of Planning Services, discussions were held with Short-Term Rental Accommodation (STRA) businesses to assist with accreditation and organise promotion on the Harvey Region website. 26 properties loaded.</p> <p>Other meetings held were with one glamping company, and one accommodation property. Discussion with 16 businesses and organisations regarding creating satellite events for the Harvey Harvest Festival.</p> <p>Tourism Advisory Group meeting held. Discussions included establishing regular food markets in Harvey, Brunswick and Australind.</p> <p>The Shire’s Economic Development team contacted 12 businesses for inclusion in RAC and Perth Local media visits.</p>
Waste Management and Sanitation	Waste diversion from landfill	Measure: Percentage of total waste diverted from landfill through FOGO, recycling, and reuse. Target: 55%	26%	<p>Kerbside collected FOGO being landfilled has reduced total diversion rates for the Shire</p> <p>Richardson Road Waste Facility diverting 70.9% (646 tonnes of 911 tonnes)</p> <p>Kerbside collection 15% diversion</p> <p>Total 26% diversion</p>

Service	KPI Title	Target	Figure	Comment
Waste Management and Sanitation	Kerbside collection service complaints	Measure: Number of validated complaints per 1,000 households. Target: < 5 per 1,000 households per quarter	100	80% calls handled within 20 sec 78.31% Jan & 95.83% Feb  Jan - 83 calls, Feb 72 calls.
Waste Management and Sanitation	Community education engagement	Measure: Number of participants engaged in waste education programs annually. Target: 500 per year	500	No additional waste education programs in Q3.
Climate Action	Waterwise Council accreditation maintained	Measure: Waterwise accreditation status. Target: Endorsed or above	100	The Shire of Harvey remains endorsed as a Waterwise Council for 2024 -2025.

Service	KPI Title	Target	Figure	Comment
Climate Action	Sustainability community education events delivered	Measure: Number of education events delivered. Target: 3 per year	75	<p>Completed events: Delivered the National Recycling Week Waste Art Competition in collaboration with Shire libraries, supported by Cleanaway. The initiative encouraged creative reuse of materials while promoting key recycling messages across the community.</p> <p>Hosted a Shire of Harvey information stall at the Brunswick Show, distributing educational material on water conservation, native gardens, and increasing local biodiversity, and engaging directly with residents on sustainability initiatives.</p> <p>Delivered the Energy Efficiency Pilot Program in partnership with Switch Your Thinking, supporting households and schools to improve energy literacy through targeted advice, resources, and the continued loan of home energy audit kits. These kits are being utilised by the community and local schools, including Treendale Primary School, where they are incorporated into Science curriculum activities.</p> <p>Upcoming events: The Shire is supporting the “Love the Lesch” Environmental Festival on 03/05/26, delivered by the Leschenault Catchment Council. The Shire will also host a stall focused on distributing educational materials and engaging with community questions on sustainability, waste reduction, and environmental stewardship.</p>

Service	KPI Title	Target	Figure	Comment
Environmental Health	Food premises inspections completed	Measure: Food inspections. Target: 100% of high and medium-risk food premises inspected annually in accordance with their risk-based classification.		35 food inspections were completed for this quarter 3 - High Risk Inspections with Audit components 28 - Medium Risk Inspections 4 - Low Risk inspections 4 - New Business Food Registrations were also received this quarter  All inspections were completed within the statutory timeframe.
Environmental Health	Health complaint response timeframe	Measure: Complaint responses. Target: 95% of environmental health complaints acknowledged within 3 business days.		This quarter Health received 196 CRM's . All are responded to with 24 hours of receiving at the Department, via Health Support or assigned Officers. Assigned Officers actively commence investigations with 5 business days if not sooner with 139 CRM's closed within this quarter.
Environmental Health	Water sampling frequency compliance	Measure: Water samples completed.  Target: 100% of scheduled water sampling events (for public pools, recreational water, and drinking water) conducted in line with the approved monitoring schedule.		44 water samples were taken producing satisfactory results. 1 drinking water sample was taken from a private residence, resulting in an unsatisfactory result, with a re-sample o follow after works have been carried out.  The recreational water sampling programme is set to finish due to season end.

Service	KPI Title	Target	Figure	Comment
Environmental Health	Mosquito monitoring and treatment activities	Target: 90% of scheduled mosquito trapping and larvicide treatments completed during peak risk periods.		<p>During this quarter continued weekly surveillance combined efforts from the Shire and Department of Health Mosquito Management Unit.</p> <p>Wet weather and high tide surges surveillance site inspections were completed within the next business day of the weather event to determine larvae breeding in existing hot spots. This is compliant with Statutory response times for weather events.</p> <p>Every 2 weeks surveillance was undertaken by the Environmental Health Technician for the breeding and hand treatments of larvae in existing and new breeding sites.</p> <p>In partnership with the Department of Health, for the South West Disease Surveillance, using CO<sub>2</sub> light traps, for the trapping of adult flying mosquitoes, monitoring species types and numbers, and disease carrying species in various trapping locations on bi-monthly basis. This has complied with statutory obligations at State level.</p>
Planning Services	Development application statutory timeframe compliance	Measure: Percentage of development applications assessed within statutory timeframes (60 or 90 days). Target: 95%	64%	<p>Average of 64% completed within the statutory timeframe for Quarter 3</p> <ul style="list-style-type: none"> <li>- January 2026: 88%</li> <li>- February 2026: 68%</li> <li>- March 2026: 36%</li> </ul>

Service	KPI Title	Target	Figure	Comment
Planning Services	Heritage framework finalisation	Measure: Completion of the local planning heritage policy and protection framework. Target: 100% by target implementation year	25%	Property owners of updated draft Heritage List to be consulted. Then referred to Council for advertising.
Environmental Protection	Number of biodiversity projects delivered annually	Measure: Count of projects such as revegetation, habitat corridors, species protection initiatives. Target: Maintain current outputs		Watering of revegetation at Bandicoot bungalows in Leschenault & Clifton Park, Samphire monitoring & counts, weed control for Blackberry & cotton bush, Friends of Wardandi morning tea, community reserve maintenance in Meadow Landing. Coastal monitoring monthly to determine coastal change.
Environmental Protection	Number of community and stakeholder environmental education events delivered per year	Measure: Workshops, school programs, or awareness campaigns conducted by the Shire. Target: Maintain current outputs		Blowfish awareness campaign which has been completed with installed signage. KAB clean up Australia Day program in March with 12 local community groups collecting litter from around the Shire.



## How could the lifestyle be even better in the Shire of Harvey?

Please reach out to the Shire of Harvey to share your thoughts and ideas.



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