

# Rates Collection Notice

*A Breath of Fresh Air*

## Who we are and how to contact us

The Shire of Harvey collects, holds and manages personal information to administer rates, payments, and related services.

If you have questions about how your personal information is handled, or wish to request access to your information, please contact:

### Privacy Officer

Shire of Harvey  
102 Uduc Road, Harvey WA 6220  
Phone: (08) 9729 0300  
Email: [privacy@harvey.wa.gov.au](mailto:privacy@harvey.wa.gov.au)

## Why we are collecting your information

We collect this information to:

- processing rates payments and payment arrangements (e.g. direct debit, BPAY, credit card)
- administering concessions (e.g. pensioner and senior rebates)
- maintaining accurate ratepayer records, including contact and property details
- processing applications such as change of address/name, authority access, and e-rates registration
- managing requests for refunds of overpaid rates

## How your information may be disclosed

Your personal information may be used and disclosed for the purposes outlined above.

The Shire may disclose personal information to:

- financial institutions (e.g. Commonwealth Bank) to process payments
- government agencies (e.g. Water Corporation, Department of Fire and Emergency Services, State Revenue, and other local governments)
- other parties where authorised or required by law

## How we're authorised to collect your information

We collect, use and disclose your personal information in accordance with applicable laws, including:

- Local Government Act 1995 (WA)
- Valuation of Land Act 1978 (WA).

## Consequences of not providing information

If you choose not to provide the required information, we may be unable to:

- process payment arrangements or applications
- apply concessions or manage your rates account
- update or maintain accurate records
- respond to enquiries or provide requested services