

Waste Services Collection Notice

Who we are and how to contact us

The Shire of Harvey collects, holds and manages personal information to deliver waste management services and respond to enquiries.

If you have questions about how your personal information is handled, or wish to request access to your information, please contact:

Privacy Officer

Shire of Harvey
102 Uduc Road, Harvey WA 6220
Phone: (08) 9729 0300
Email: privacy@harvey.wa.gov.au

Why we are collecting your information

Your personal information is collected for the purpose of:

- coordinating waste collection services and requests with service providers
- processing applications and requests, including bin repairs/replacements, tip passes and weekly waste collection
- managing customer service interactions and provide updates
- administering waste services for properties and ratepayers

How your information may be disclosed

Your personal information may be used and disclosed for the purposes outlined above.

The Shire may disclose personal information to:

- contracted waste service providers (e.g. Cleanaway) to action service requests
- other parties where authorised or required by law

How we're authorised to collect your information

We collect, use and disclose your personal information in accordance with applicable laws, including:

- Shire of Harvey Waste Local Law 2019
- Local Government Act 1995
- Waste Avoidance and Resource Recovery Act 2007

Consequences of not providing information

If you choose not to provide the information required, the Shire may be unable to:

- action or respond to your enquiry or service request
- arrange or deliver waste services (e.g. bin repairs, collections, or replacements)
- provide updates regarding your request